



FY 2023-2024

F.S. 409.988 Data

Average Caseload of Case Managers – Filled Positions Only- FY 23-24*			
	Certified Case Manager	CM Trainee	Total
July 2023	8.4	5.0	8.1
August 2023	8.4	0	8.4
September 2023	7.7	4.5	7.2
October 2023	8.2	3.0	7.6
November 2023	8.0	6.5	7.6
December 2023	7.2	5.5	6.8
January 2024	7.0	4.0	6.1
February 2024	7.1	6.5	7
March 2024	6.6	7.0	6.7
April 2024	7.4	7.0	7.3
May 2024	6.8	6.5	6.7
June 2024	6.1	8	6.3

*Children per CM

Turnover Rate for Case Managers & Case Management Supervisors FY 23-24	
	Percentage of Turnover
July 2023	19.2%
August 2023	20.8%
September 2023	23.1%
October 2023	23.1%
November 2023	20.8%
December 2023	19.2%
January 2024	19.2%
February 2024	19.2%
March 2024	15.3%
April 2024	15.3%
May 2024	11.5%
June 2024	11.5%

Percentage of Required Home Visits Completed	
	Percentage of Home Visits
23-24 Q1	99.71%
23-24 Q2	99.80%
23-24 Q3	99.87%
23-24 Q4	99.90%