



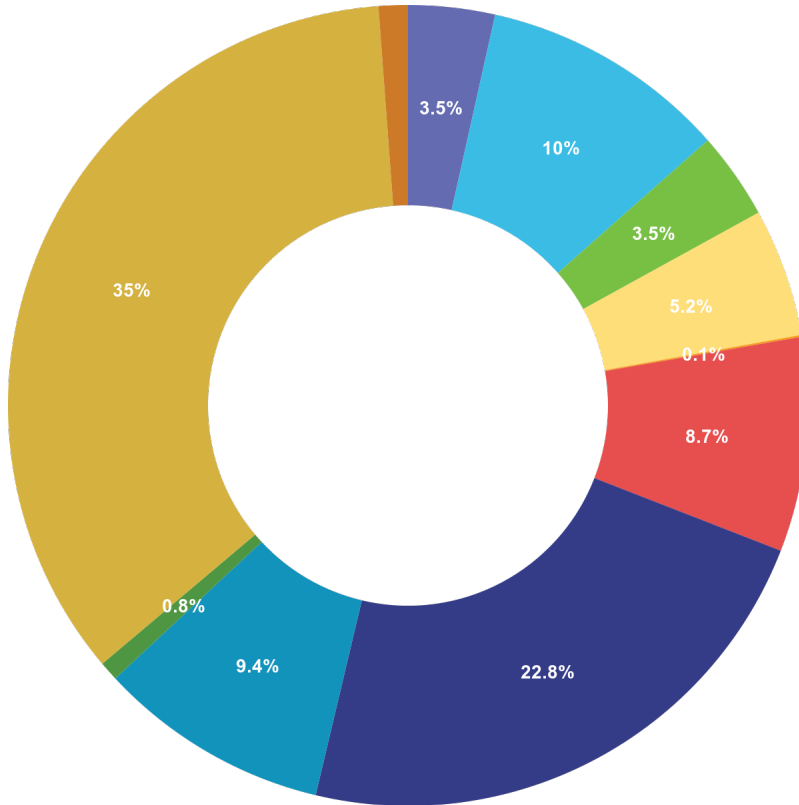
St. Johns County

Residential Curbside Collection Survey

St. Johns County proudly provides residents with exceptional garbage, recycling, and yard waste services. The current contracts expire in July 2024, and the County is seeking input from residents on future services for residential curbside collection. Your voice is important in ensuring these programs continue to meet the needs of our community.

If you live within unincorporated St. Johns County and have residential curbside collection, please take a moment to complete the survey by September 30, 2022. The entire survey will take approximately 5-10 minutes, and those who submit their email address will be entered to win a recycled gift bag giveaway. For more information regarding the survey or to further discuss your residential curbside services, please call (904) 827-6980 or email solidwaste@sjcfl.us.

Q1 What is the ZIP code of your St. Johns County residence?*

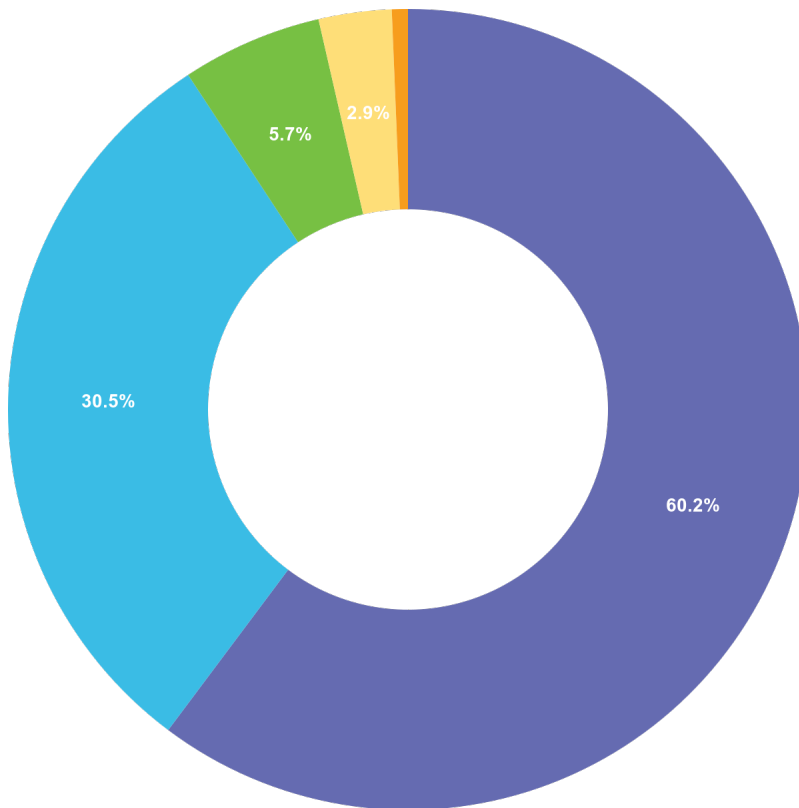


Answered: 5258 Unanswered: 0


Choice	Total
32080	184
32081	525
32082	185
32084	272
32085	4
32086	455

Choice	Total
32092	1199
32095	492
32145	41
32259	1839
32033	62

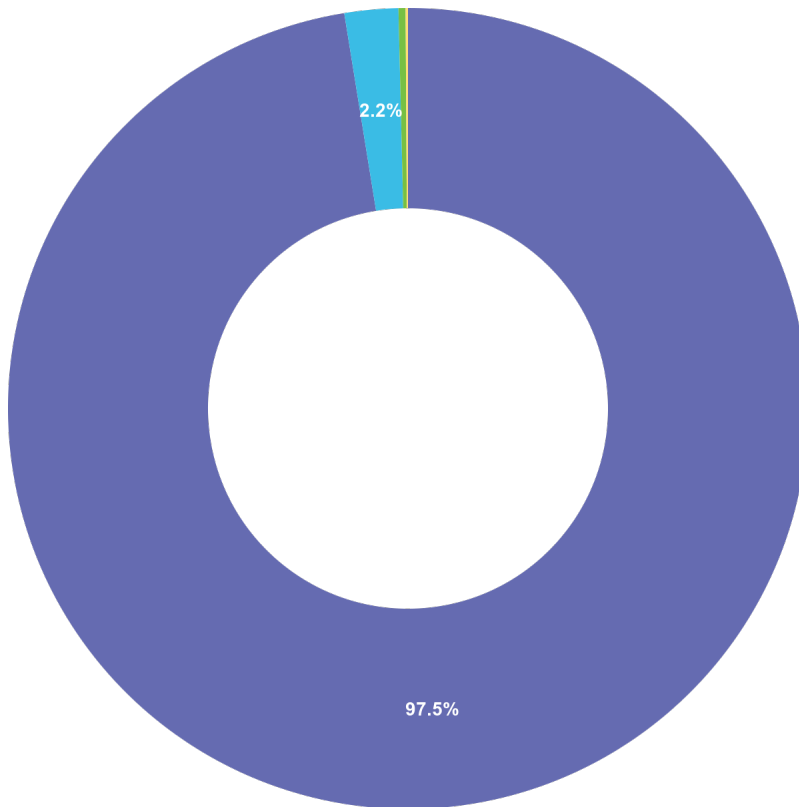
Q2 How satisfied are you with the current household garbage, recycling, and yard waste collection program?*



Answered: 5258 Unanswered: 0

Choice	Total
 Very Satisfied	3167
 Satisfied	1604
 Neutral	298
 Dissatisfied	155
 Very Dissatisfied	34

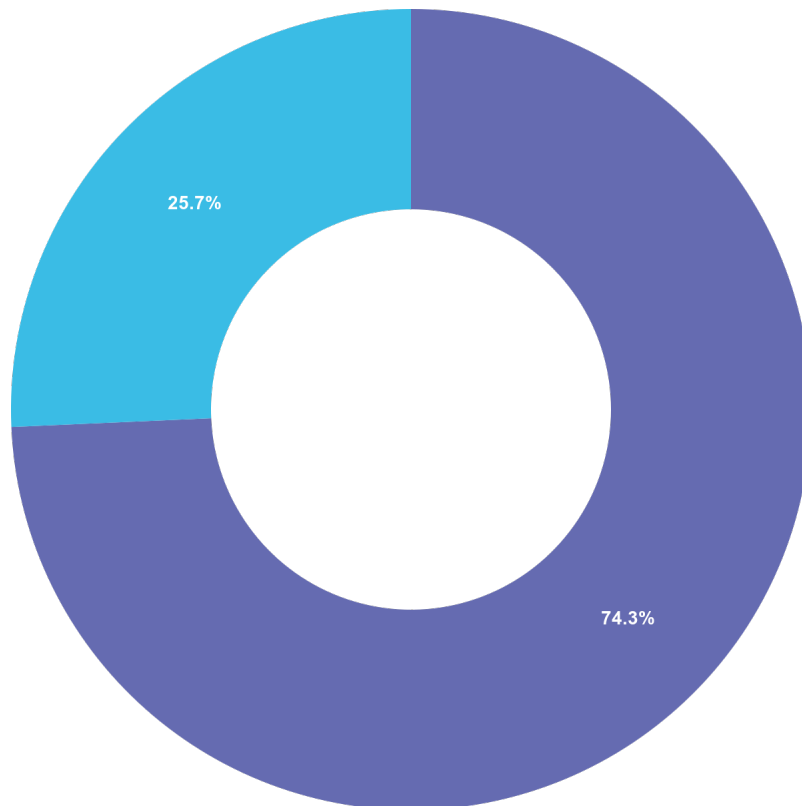
Q3 How often do you use household garbage collection at your residence?*



Answered: 5258 Unanswered: 0

Choice	Total
Weekly	5124
Biweekly	114
Monthly	15
Never	5

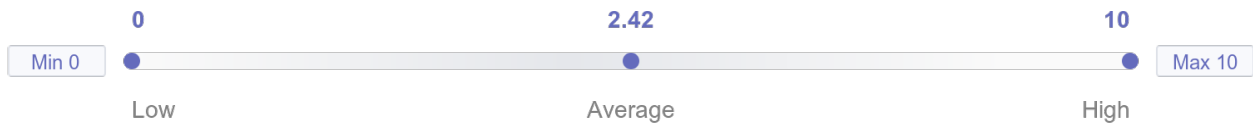
Q4 Do you currently containerize all of your household garbage?*



Answered: 5258 Unanswered: 0

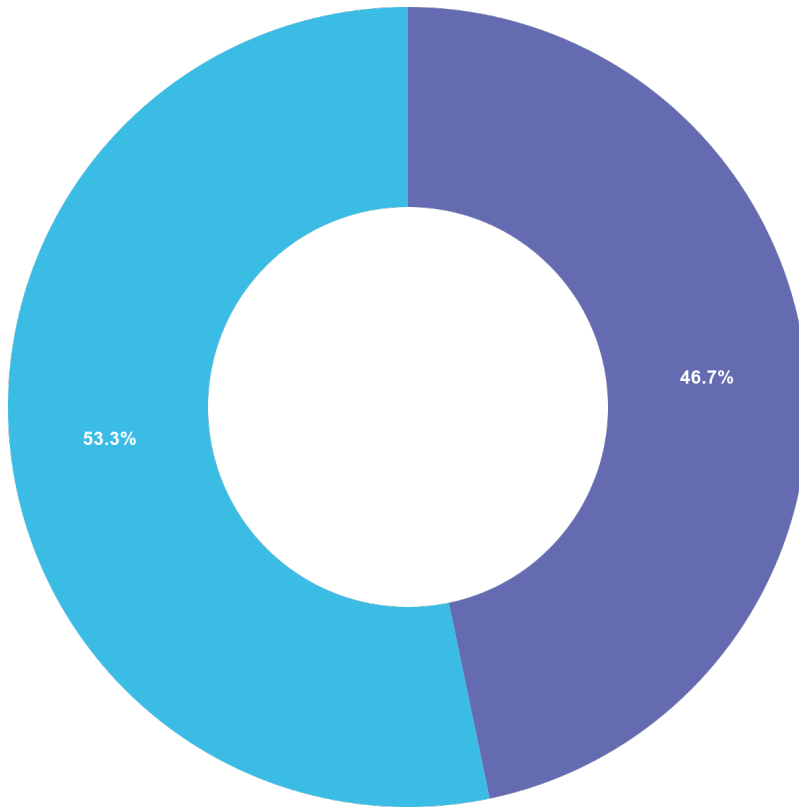
Choice	Total
<input type="radio"/> Yes	3907
<input type="radio"/> No	1351

Q5 Approximately, how many bags or loose items do you set outside of the container for household garbage collection?*




Answered: 1351 Unanswered: 3907

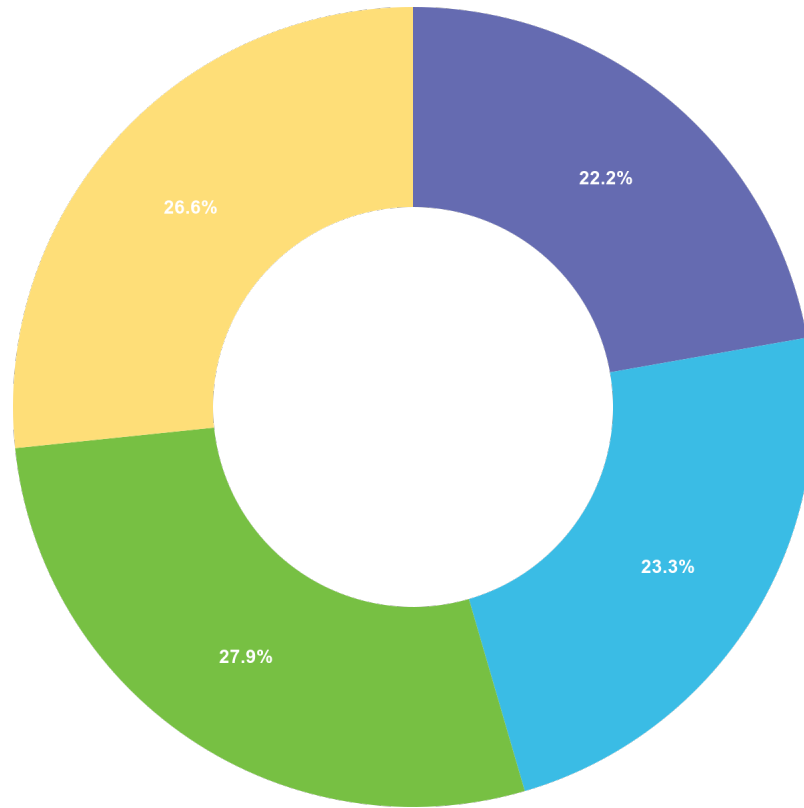
Q6 Based on your experience with automated recycling collection, are you interested in St. Johns County implementing automated household garbage collection with a County provided cart?*



Answered: 5258 Unanswered: 0

Choice	Total
 Yes	2457
 No	2801

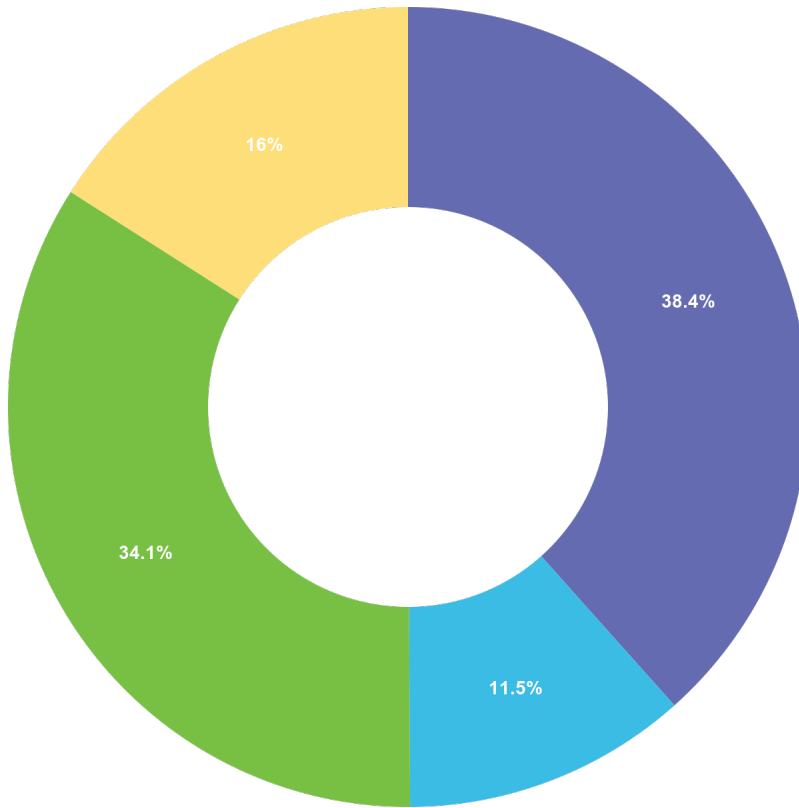
Q7 If yes, why? (choose all that apply)*



Answered: 2457 Unanswered: 2801

Choice	Total
Concern for the safety of waste collection workers in roadways	1304
Reliability with automated collection	1365
Carts offer better mobility with attached lids	1635
Improve community aesthetics with uniform, closed-lid carts	1563

Q8 If no, why? (choose all that apply)*



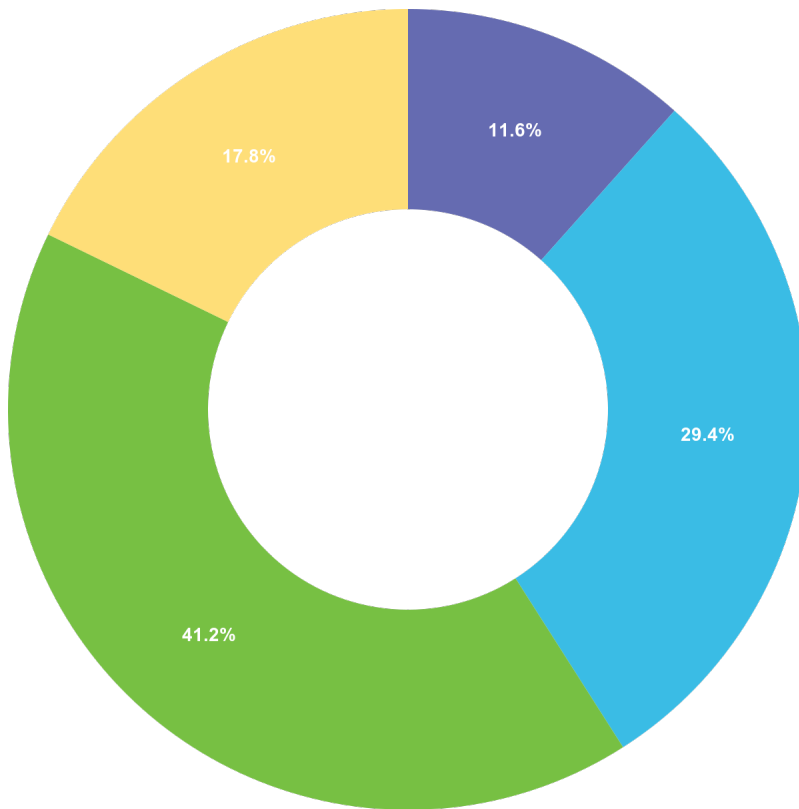
Answered: 2801 Unanswered: 2457

Choice	Total
Required use of cart	1847
Benefits are not a priority (worker safety, new services)	554
Difficulty of cart storage	1641
Mobility/accessibility challenges	768

Q9 If an automated collection program was expanded for garbage collection, what size cart would handle all of your weekly garbage?



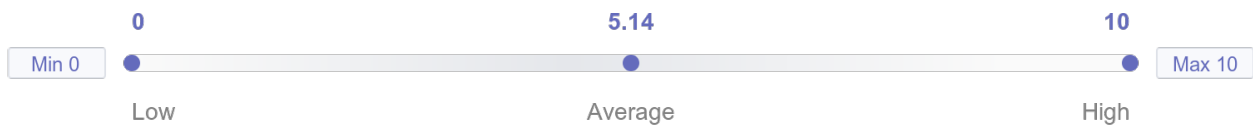
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Answered: 5258 Unanswered: 0

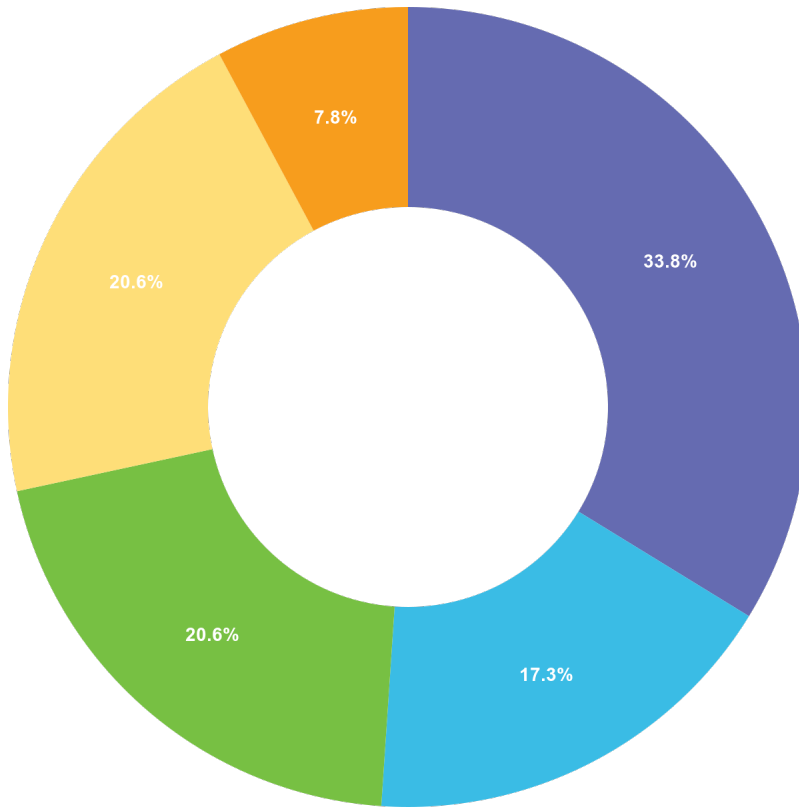
Choice	Total
35 gallon	610
64 gallon	1544
96 gallon	2168
Greater than 96	936

Q10 On a scale of 1 - 10 (10 = very supportive), how supportive are you of expanding automated collection for household garbage, similar to recycling collection?*



Answered: 5258 **Unanswered:** 0

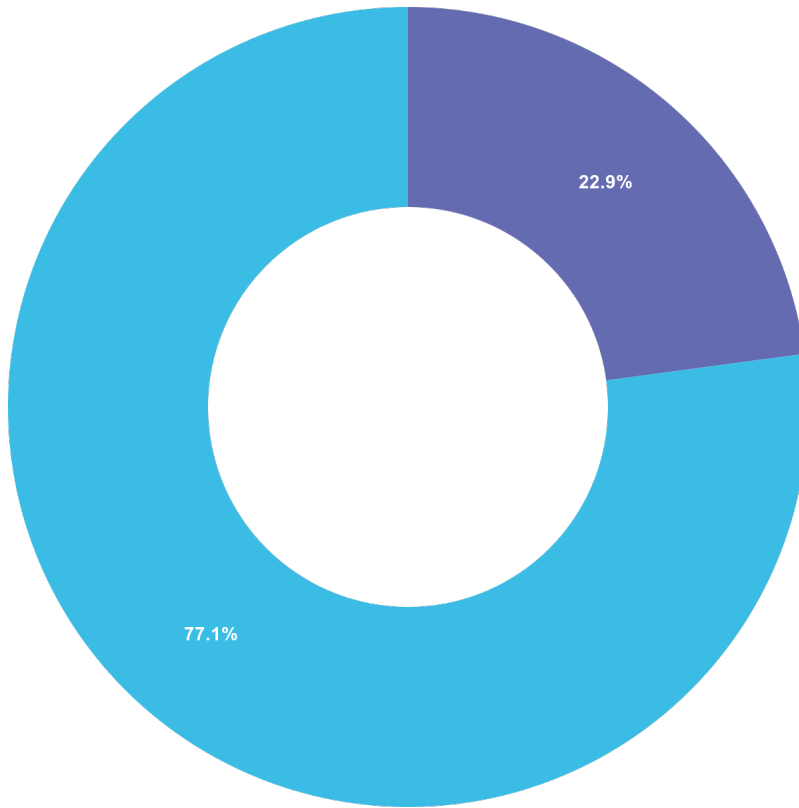
Q11 How often do you use yard waste collection at your residence?*



Answered: 5258 Unanswered: 0

Choice	Total
Weekly	1775
Biweekly	910
Less Than Monthly	1081
Monthly	1081
Never	411

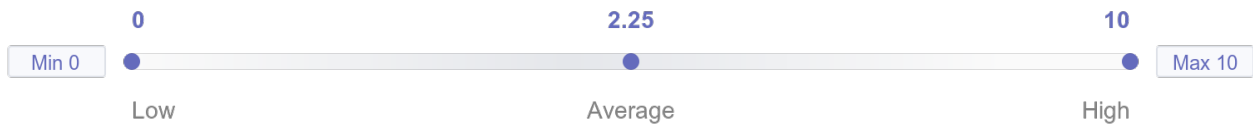
Q12 Do you currently containerize all of your yard waste?



Answered: 4843 Unanswered: 415

Choice	Total
 Yes	1108
 No	3735

Q13 Approximately, how many bags do you set outside of the container for yard waste collection? (Excluding loose piles)*



Answered: 3739 Unanswered: 1519

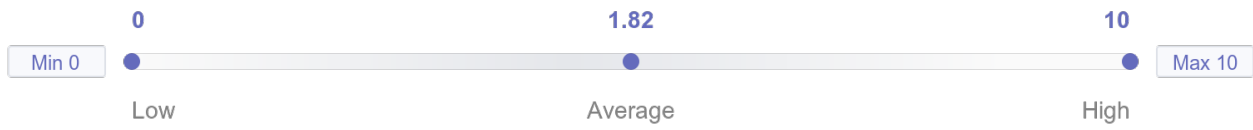
Q14 Approximately, how many loose piles of yard waste do you place out for collection?
(Reference: Per cubic yard in picture below)

What's a Cubic Yard ?



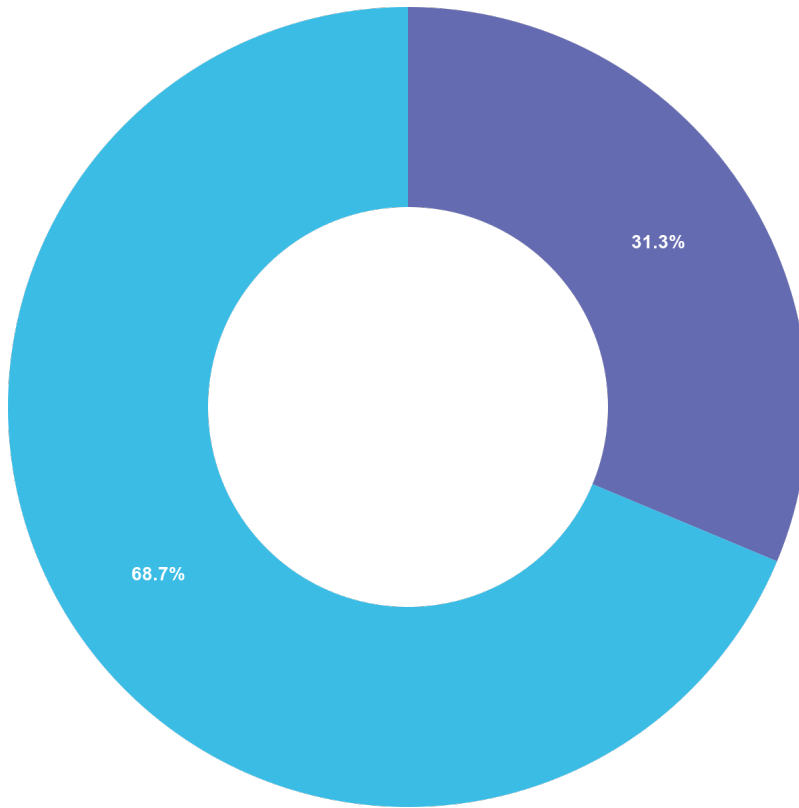
$$\begin{aligned} \mathbf{1 \text{ cubic yard}} &= \mathbf{3' \text{ high} \times 3' \text{ wide} \times 3' \text{ deep}} \\ &= \mathbf{27 \text{ cubic feet}} \end{aligned}$$

*



Answered: 3739 **Unanswered:** 1519

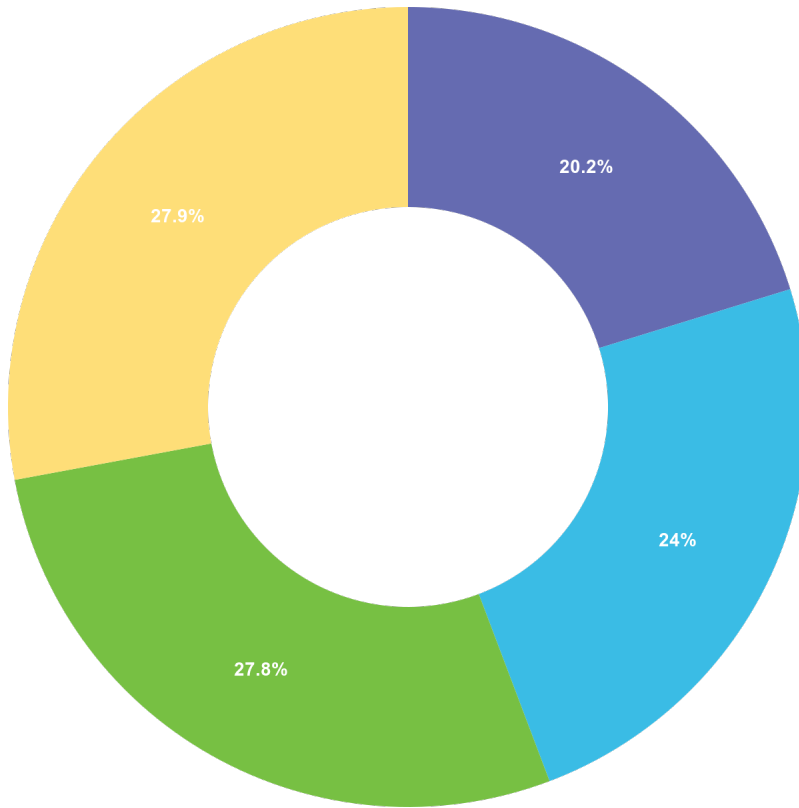
Q15 Based on your experience with automated recycling collection, are you interested in St. Johns County implementing automated yard waste collection with a County provided cart?*



Answered: 5258 Unanswered: 0

Choice	Total
Yes	1646
No	3612

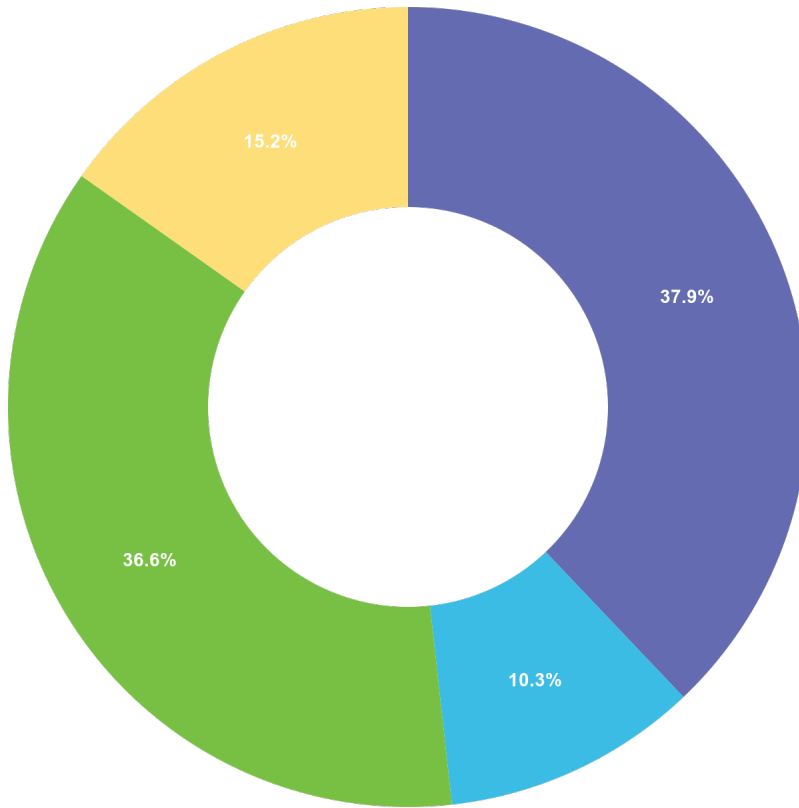
Q16 If yes, why? (choose all that apply)*



Answered: 1646 Unanswered: 3612

Choice	Total
Concern for the safety of waste collection workers in roadways	791
Reliability with automated collection	938
Carts offer better mobility with attached lids	1088
Improve community aesthetics with uniform, closed-lid carts	1091

Q17 If no, why? (choose all that apply)*

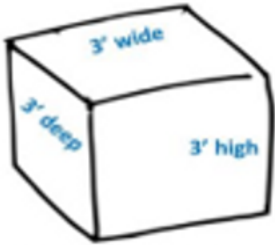


Answered: 3612 Unanswered: 1646

Choice	Total
Required use of cart	2432
Benefits are not a priority (worker safety, new services)	663
Difficulty of cart storage	2345
Mobility/accessibility challenges	975

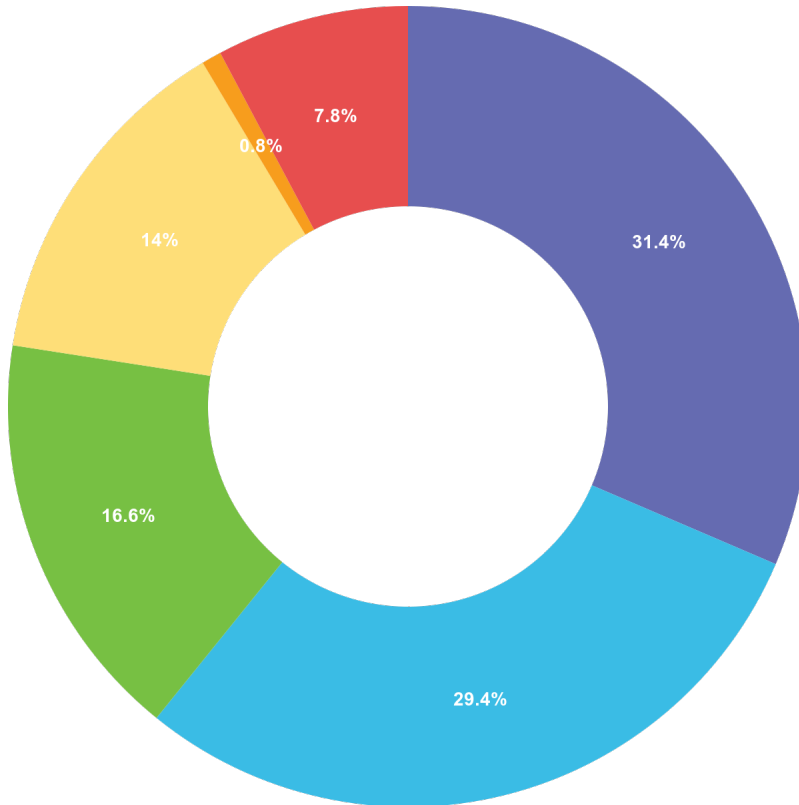
Q18 If yard waste was limited, what would you consider a reasonable amount for the hauler to collect on a weekly basis?

What's a Cubic Yard ?



1 cubic yard = 3' high x 3' wide x 3' deep
= 27 cubic feet

*



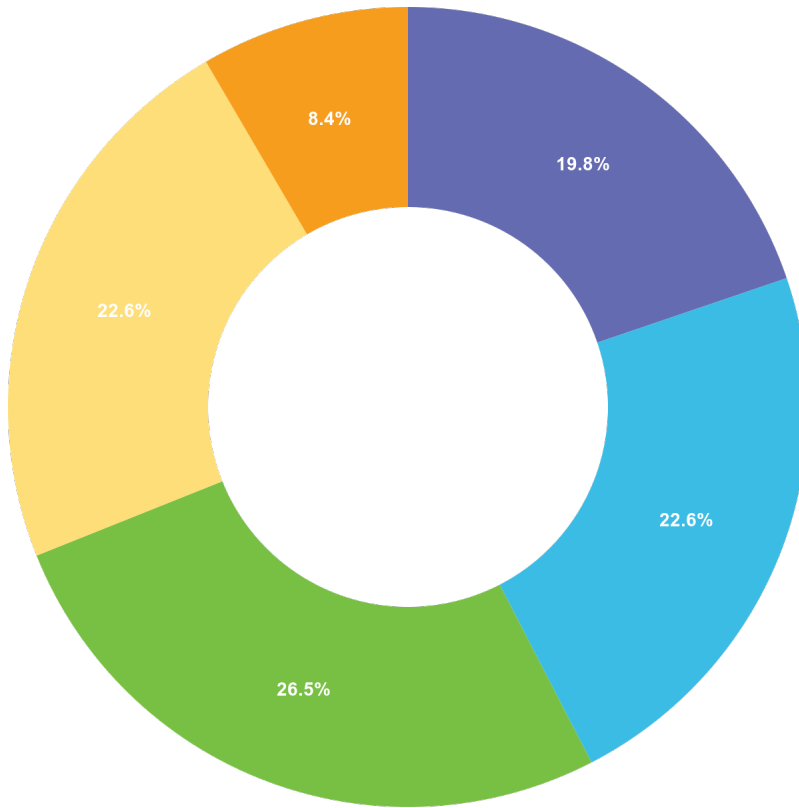
Answered: 5258 Unanswered: 0

Choice	Total
<input type="radio"/> 1 cubic yd/six 32-gallon containers – approximately one residential washing machine	1653
<input type="radio"/> 2 cubic yds/ twelve 32-gallon containers – approximately two residential washing machines	1545
<input type="radio"/> 3 cubic yds/ eighteen 32-gallon containers – approximately three residential washing machines	874
<input type="radio"/> Greater than 3 cubic yards	735
<input type="radio"/> I take my yard waste to the transfer station	42
<input type="radio"/> My lawn company removes it	409

Q19 If an automated collected program was expanded for yard waste collection, what size cart would handle all of your weekly yard waste?



*

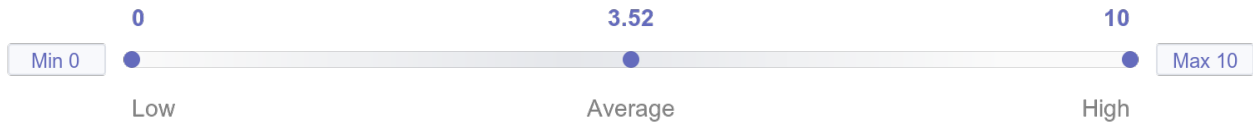


Answered: 5258 Unanswered: 0

Choice	Total
35 gallon	1040
64 gallon	1190
96 gallon	1395
Greater than 96	1190
None- My lawn company removes it	443

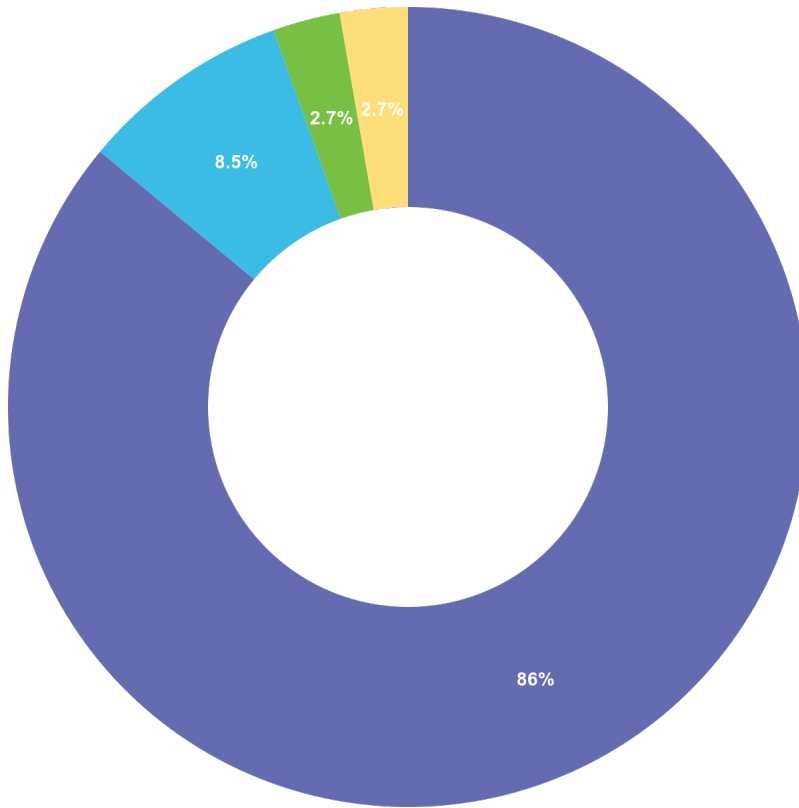
Q20 On a scale of 1 - 10 (10 = very supportive), how supportive are you of expanding

automated collection for yard waste, similar to recycling collection?*



Answered: 5258 **Unanswered:** 0

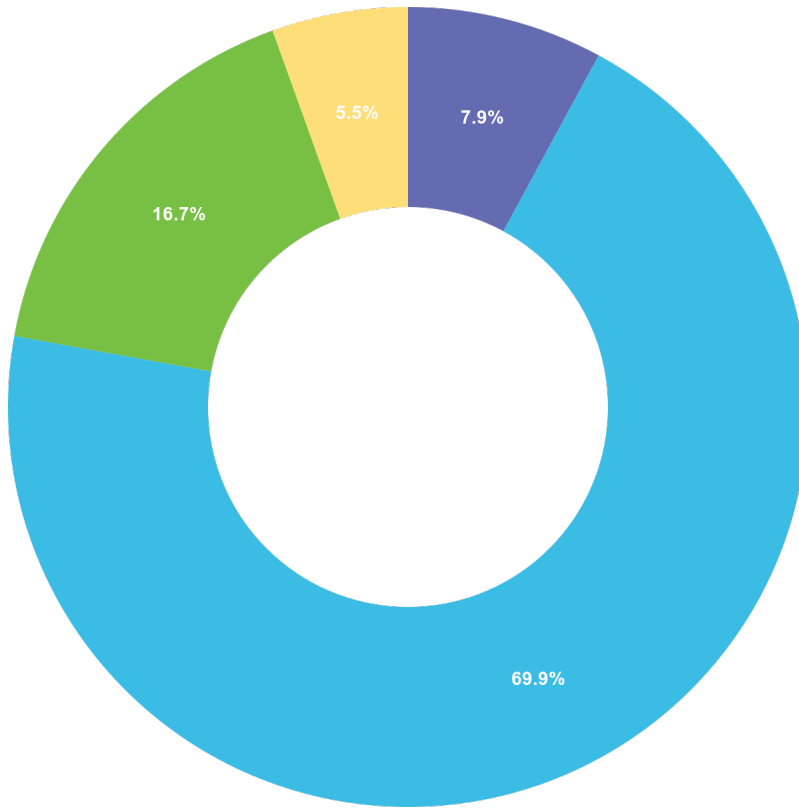
Q21 How often do you use recycling collection at your residence?*



Answered: 5258 Unanswered: 0

Choice	Total
Weekly	4523
Biweekly	448
Monthly	143
Never	144

Q22 What is the current condition of your recycling cart?*



Answered: 5258 Unanswered: 0

Choice	Total
New	416
Good	3677
Fair	876
Poor	289

Q23 What size is your recycling cart?

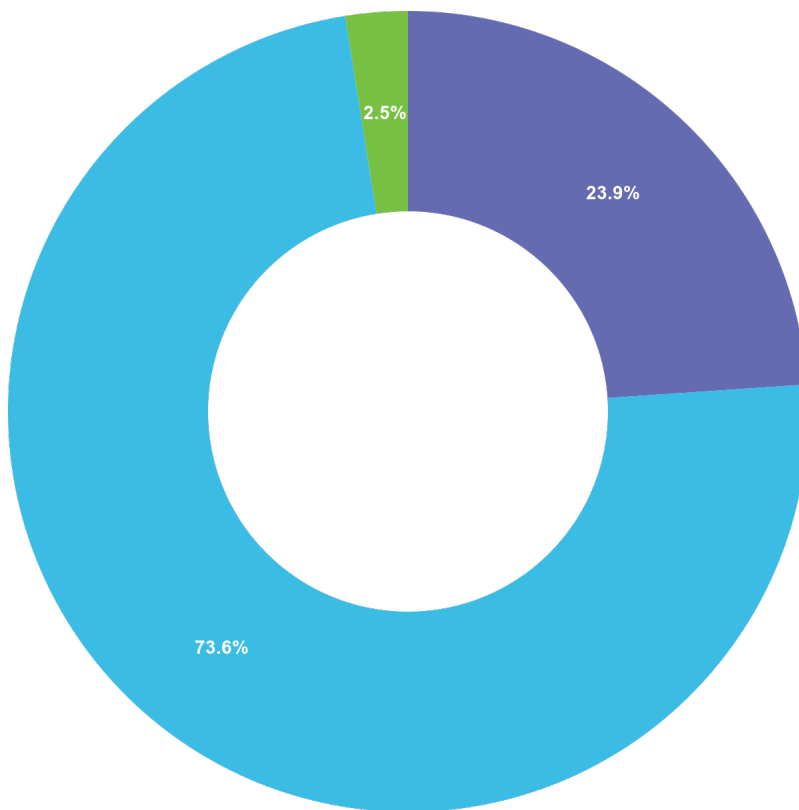
95-Gallon
43" Tall | 28" Wide
31" Deep



35-Gallon
39" Tall | 23" Wide
22" Deep



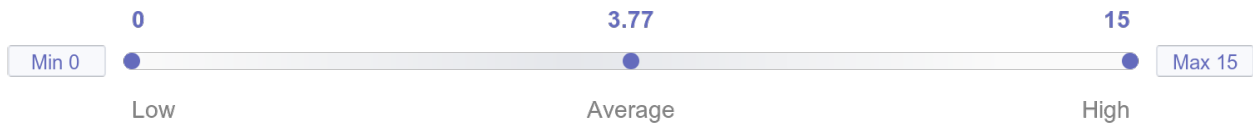
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Answered: 5258 Unanswered: 0

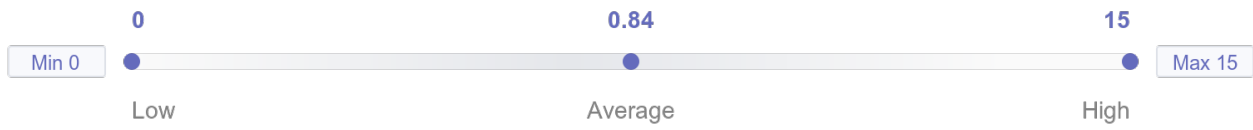
Choice	Total
<input type="radio"/> Small (35 gallons)	1258
<input type="radio"/> Large (95 gallons)	3868
<input type="radio"/> I don't have a recycling cart	132

Q24 How often have you set out bulk items such as furniture, mattresses, or other household items in the last year?*



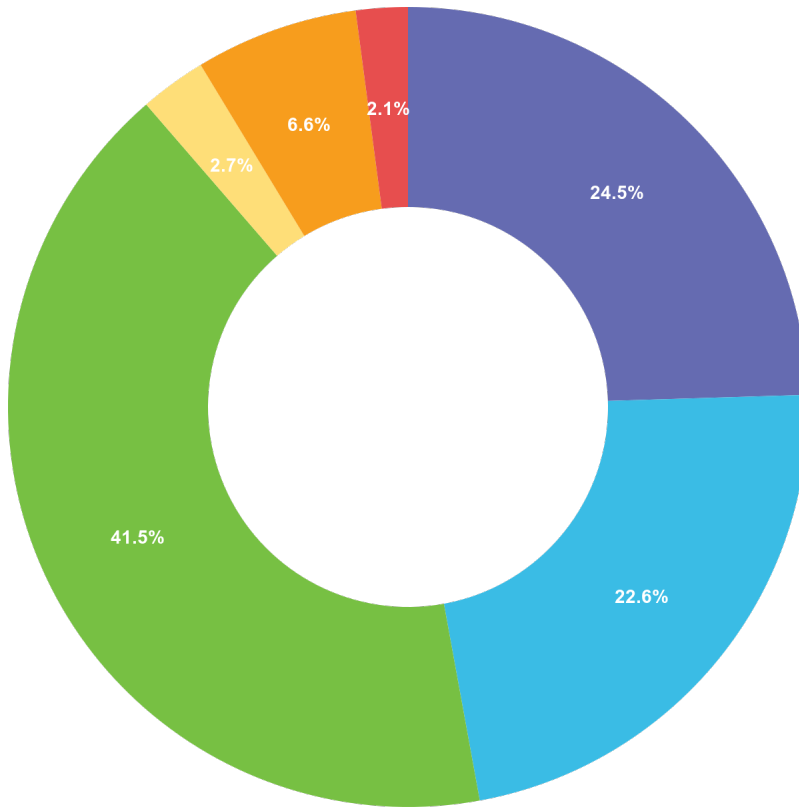
Answered: 5258 Unanswered: 0

Q25 How often have you set out an appliance such as a washer, dryer, or refrigerator in the last year?*



Answered: 5258 **Unanswered:** 0

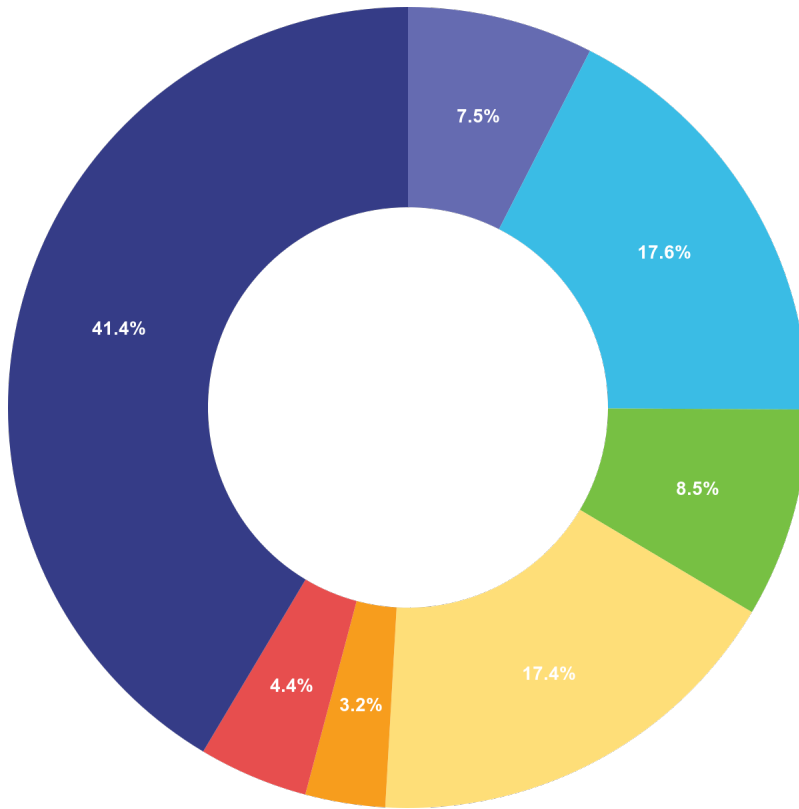
Q26 If bulk items were limited, how often should items be collected by the service provider?*



Answered: 5258 Unanswered: 0

Choice	Total
Weekly	1289
Biweekly	1189
Monthly	2183
Yearly	141
I donate my items	346
I take my bulk items to the transfer station	110

Q27 If the following service options required an additional fee, which ones would you likely pay for? (Check all that apply)*

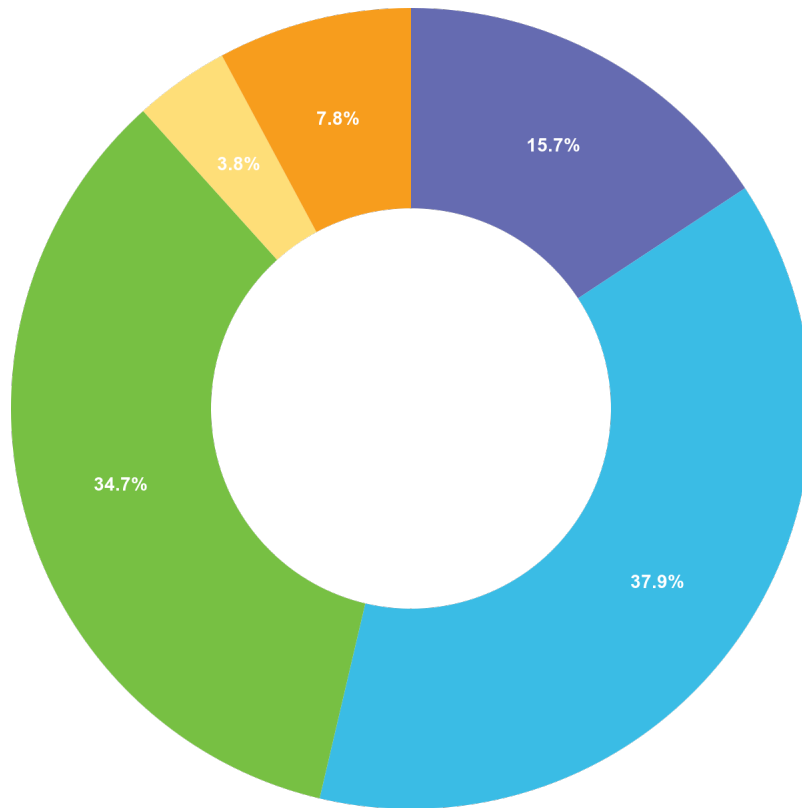


Answered: 5258 Unanswered: 0

Choice	Total
Yard waste that exceeds the weekly collection limit	522
Bulk items that exceed the weekly collection limit	1219
Additional cart for garbage and yard waste	587
Construction and demolition debris	1206
Organics collection for food waste	224

Choice	Total
Community collection events	307
None of the above	2877

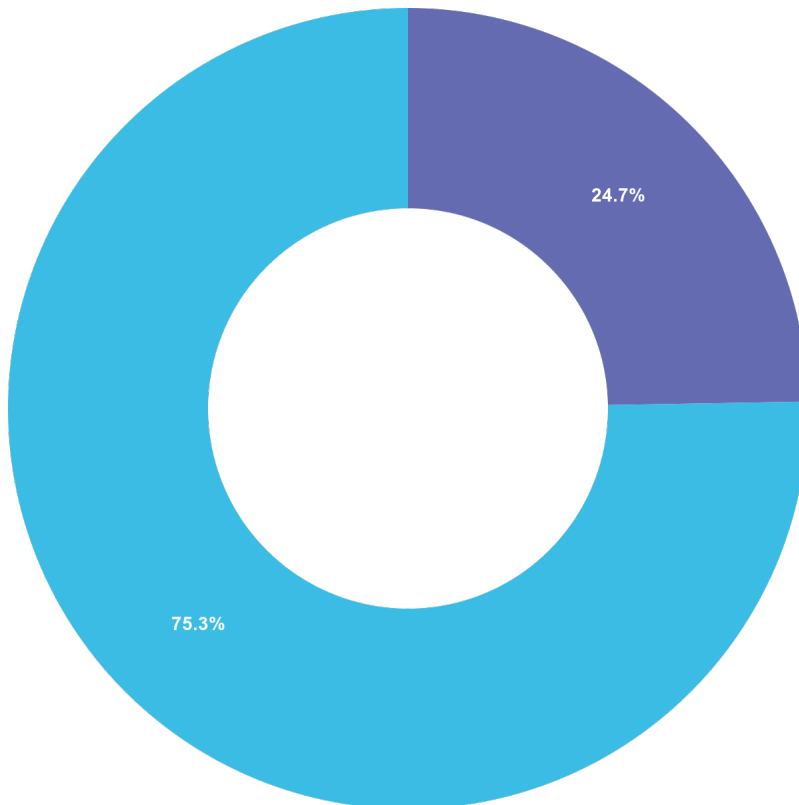
Q28 Which of the following is the most important consideration in residential curbside collection?*



Answered: 5258 Unanswered: 0

Choice	Total
Cost	827
Reliability	1995
No limits on garbage and yard waste materials	1822
Expanding to a fully automated collection program	202
Environmental sustainability	412

Q29 Have you ever attended a community collection event?*



Answered: 5258 Unanswered: 0

	Choice	Total
	 Yes	1300
	 No	3958