ST. JOHNS COUNTY TOURIST DEVELOPMENT COUNCIL MEETING JULY 15, 2024 1:30 PM COUNTY AUDITORIUM

- 1. CALL TO ORDER Gayle Phillips, Chair
- 2. PLEDGE OF ALLEGIANCE
- 3. ROLL CALL
- 4. APPROVAL OF AGENDA (Action Required)
- 5. APPROVAL OF MINUTES (Action Required)
 - Regular Meeting Minutes June 17, 2024 (Page 2)
 - Public Comment
- 6. PUBLIC COMMENT 3 minutes, not related to agenda items
- 7. UPDATES FROM TOURISM MARKETING RFP WORKING GROUP (Page 7)
- 8. DISCUSSION OF FY25 TOURISM BUDGET (Action Required) (Page 10)
 Public Comment
- 9. NIGHTS OF LIGHTS DISCUSSION AND UPDATE (Page 18)
- 10. MONTHLY REPORTS PROVIDED IN PACKETS (Page 20)
- 11. MEMBER COMMENTS
- 12. NEXT MEETING DATE
- 13. ADJOURN

Agenda Item 5 – Approval of Minutes (Action Required)

- Regular Meeting June 17, 2024
- Public Comment



Minutes of Meeting Tourist Development Council St. Johns County, Florida

County Administration Building 500 San Sebastian View St. Augustine, Florida 32084 June 17, 2024 - 1:30 p.m.

1. CALL TO ORDER

Phillips called the meeting to order at 1:36 p.m.

Present: Regina G. Phillips, Chair

Irving Kass, Vice Chair

Sarah Arnold, BCC Representative

Nancy Sikes-Kline, Mayor, City of St. Augustine Representative Dylan Rumrell, Mayor, St. Augustine Beach City Commission, Seat 2

Michael Wicks, District 4 Troy Blevins, District 5 Michael Gordon, District 4

Absent: Charles Cox, District 5

Staff Present: Tera Meeks, Tourism and Cultural Development Director

Dena Masters, Tourist Development Council Program Specialist Jennifer Zuberer, Manager of Tourism Promotional Program

Jalisa Ferguson, Assistant County Attorney

Saundra Hutto, Deputy Clerk

2. PLEDGE OF ALLEGIANCE

Kass led the Pledge of Allegiance.

3. ROLL CALL

Masters called the roll. Council members Gordon, Phillips, Arnold, Sikes-Kline, Rumrell, Kass, Wicks, and Blevins were present and Cox was absent.

4. APPROVAL OF AGENDA

Motion by Rumrell, seconded by Kass, carried 8/0, with Cox absent, to approve the Agenda, as submitted.

Yea: Rumrell, Kass, Sikes-Kline, Blevins, Arnold, Phillips, Gordon, Wicks

Nay: None Absent: Cox

5. APPROVAL OF MINUTES

Motion by Rumrell, seconded by Blevins, carried 8/0, with Cox absent, to approve the minutes for the May 20, 2024, meeting, as submitted.

Yea: Rumrell, Blevins, Kass, Sikes-Kline, Arnold, Phillips, Gordon, Wicks

Nay: None Absent: Cox

6. PUBLIC COMMENT

Public Comment: Sandra Parks provided public comment.

7. UPDATES FROM THE TOURISM MARKETING REQUEST FOR PROPOSAL (RFP) WORKING GROUP

Meeks provided an update from the RFP Working Group. Discussion ensued on the hiring timeframe of companies, being proactive on upcoming events for the end of the year, transitioning from one agency to another, and having a designee from the working group being available for questions at the next meeting. Phillips requested Council consensus to have a designee from the working group present at the next meeting. Consensus was given.

8. UPDATES FROM THE TOURIST DEVELOPMENT TAX (TDT) FUNDING REQUEST CONSIDERATION WORKING GROUP

Meeks provided an update on the TDT funding request. Discussion ensued on moratorium requests, capital improvements, annual recurring programs, hearing recommendations once a year, funding requests, and the funding from municipalities and other governmental entities.

9. DISCUSSION OF FISCAL YEAR (FY) 2025 TOURISM BUDGET

Meeks presented the details of the budget. Discussion ensued on administrative costs, the clarification on Category 3 contingency, the criteria for maintaining a five percent in reserves, the pier being in Category 3 instead of Category 5, and the timeline and budget allocation for the pier renovation. Additionally, there was discussion on revising Ordinance No. 2021-43, recommendations concerning funding limits, the rationale behind implementing limits, and exploring options such as bulk purchasing to control costs.

<u>Public Comment</u>: Sherie Provence, Payson Tilden, Albert Syeles, Michael Weitz, Jennifer Flynt, Nell Toensmann, and Curtis Tucker provided public comment.

Discussion ensued on reallocating surplus funds and Category 2 – Arts, Culture and Heritage budget with the decrease in funding from the State's budget.

The discussion focused on reallocating surplus funds and adjusting the Category 2 – Arts, Culture, and Heritage budget in response to a decrease in funding from the State's budget.

Motion by Blevins, seconded by Rumrell, carried 8/0, with Cox absent, to remove all the funding caps from Ordinance No. 2021-43 regarding \$100,000 for Nights of Lights, \$60,000 for Fireworks, \$350,000 for Visitor Information Centers, and \$250,000 for The Players Championship.

Yea: Blevins, Rumrell, Sikes-Kline, Arnold, Phillips, Kass, Gordon, Wicks

Nay: None Absent: Cox

Discussion ensued on having a discussion item for the next meeting on reallocating funds, shifting funds between categories, and the negative impact to St. Johns County.

10. PROMOTIONAL PRESENTATION FROM THE CULTURAL COUNCIL

Christina Parrish Stone, Executive Director of the St. Johns County Cultural Council (SJCC), summarized the bill that had been vetoed by the governor, which affected Arts, Cultural and Heritage funding. She then presented the details of the promotional plan. Discussion ensued on the grant funding and a detailed list of the impact on St. Johns County due to the State's decrease in funding.

11. PROMOTIONAL PRESENTATION FROM THE VISITORS CONVENTION BUREAU (VCB)

Susan Phillips, President and CEO of the St. Augustine, Ponte Vedra, and The Beaches Visitors and Convention Bureau (VCB), presented the details of the promotional plan.

12. MONTHLY REPORTS PROVIDED IN PACKETS

S. Phillips provided information on the Nights of Lights campaign. Discussion ensued on moving forward with the marketing campaign, utilizing funds from Fiscal Year (FY) 2025's budget before October, dividing the allocation between FY 2024 and FY 2025, and assessing the tourism capacity.

13. MEMBER COMMENTS

There was none.

14. NEXT MEETING DATE

Meeks stated that the next meeting was scheduled for July 15, 2024.

15. ADJOURN

With there being no further business to come be p.m.	pefore the Council, the meeting adjourned at 5:06
	Approved, 2024
	TOURIST DEVELOPMENT COUNCIL OF ST. JOHNS COUNTY, FLORIDA
	By: Regina G. Phillips, Chair
ATTEST: BRANDON J. PATTY, CLERK OF THE CIRCUIT COURT & COMP	TROLLER
By: Deputy Clerk	

Agenda Item 7 – Updates From Tourism Marketing RFP Working Group

Good morning,

Since our appointment by the TDC in October 2023, the Tourism Marketing Working Group, consisting of Chair Kimberly Wilson, Gabe Pellicer, Philip McDaniel, and myself, Todd Hickey, has diligently met a total of 10 times. I am proud to stand before you today to share the significant progress we have made in addressing our assigned tasks and to discuss an important decision regarding the management of our new Advertising and Marketing Agency.

Progress and Accomplishments

Our journey began with a clear mandate to enhance the County Tourism Marketing Contract RFP process. I am pleased to report that we have successfully completed the first four critical tasks:

- 1. **Developing the RFP Scope of Work**: We have meticulously crafted a comprehensive scope of work that aligns with the strategic goals of St. Johns County's tourism marketing efforts.
- 2. **Creating Evaluation Criteria**: We established robust and transparent evaluation criteria to ensure that all proposals are assessed fairly and effectively, facilitating the selection of the most capable agency.
- 3. **Enhancing RFP Solicitation**: Recognizing the need for a more enhanced solicitation process, we expanded the outreach beyond the county's advertisement on Demand Star. This enhanced approach includes targeted outreach to potential candidates to ensure a diverse pool of proposals.
- 4. **Suggesting Qualified Evaluators**: Understanding the importance and complexity of creating the RFP, the four members of the working group volunteered to remain as the evaluators to ensure the best ad agency is chosen.

We are excited about the progress made and are confident that these foundational steps will significantly benefit our county's tourism marketing efforts.

Remaining Task and Critical Decision

This brings us to our fifth and final task: defining and measuring success to ensure accountability. It is essential that we establish clear metrics and benchmarks that can be easily monitored by the TDC through a user-friendly dashboard. These metrics will allow us to measure success and identify areas for improvement.

The Need for Stable Management

However, before we can complete this task, we need to address the issue of who will manage the new Advertising and Marketing Agency. The working group unanimously agreed that the managing agency should be able to fully dedicate its time to working with the ad agency. In our assessment, the VCB is the ideal candidate for this role. They are already familiar with what it takes to offer this service and, in addition, address major concerns regarding transitional stability, consistency, and control.

Implementing major changes simultaneously could disrupt our marketing efforts. A one-year transition period under the VCB's guidance allows the new agency to establish itself and operate effectively. Maintaining continuity with the VCB ensures control and stability within our tourism marketing operations, allowing us to focus on developing the measurable benchmarks needed to ensure accountability. Current trends have our working group concerned that changing the management service currently provided by the VCB could increase the risk of a decline in tourism. This is a risk that businesses in our community may not support during this period of economic uncertainty.

Recommendation

To develop the right benchmarks and ensure that both the management agency, TDC, and staff understand what success looks like, we recommend maintaining the VCB's oversight of the new Advertising and Marketing Agency for St. Johns County. The Working Group is willing to remain in place for up to three months to integrate a dashboard that defines the performance benchmarks and metrics to ensure the accountability that the TDC has asked us to develop and implement.

Thank you for your attention and consideration. We look forward to your feedback and to continuing our work to enhance St. Johns County's tourism marketing efforts.

Sincerely,

Todd Hickey
On Behalf of the Tourism Marketing Working Group

Agenda Item 8 – Discussion of FY25 Tourism Budget (Action Required)

Category 1 - Destination Marketing Recommended Budget

	EXPENSE BUDGET LINE	FY25		FY25	
	EXPENSE BODGET LINE	PROJECTED		R	EQUESTED
Revenue		\$	7,721,296		
Contracutal Services	53120			\$	7,654,000
Aid to Private Orgs	58200			\$	1,040,000
Indirect Admin Costs	53401			\$	52,388
Total		\$	7,721,296	\$	8,746,388
5% of Expense in "Reserve"				\$	388,667
Remaining Funds				\$	705,946

Category 2 - Arts, Culture & Heritage Budget

	EVDENCE DUDCET LINE		FY25		FY25
	EXPENSE BUDGET LINE	PI	ROJECTED	R	EQUESTED
Revenue		\$	2,895,486		
Contracutal Services	53120			\$	1,444,000
Indirect Admin Costs	53401			\$	19,645
Category II Grants	53728			\$	1,000,000
Special Events	54801			\$	175,000
Aid to Private Orgs	58200			\$	1,050,000
Total		\$	2,895,486	\$	3,688,645
5% of Expense in "Reserve"				\$	145,796
Remaining Funds				\$	70,261



Impact of Governor's Veto of State Funding for Cultural Organizations and Events in St. Johns County

Each year, St. Johns County cultural organizations apply to a Florida Department of State grant program for funding to support their programming and events. Their applications are reviewed by staff and a panel of experts, and applications scoring 80 or above are recommended for funding by the State. The legislature typically approves funding of 50 to 100 percent of the requests, and historically this recommendation has always been accepted by the Governor. In 2024 the Governor vetoed all state funding for arts and culture, with the result that – for the first time in modern history – the State of Florida will provide no funding for cultural organizations in FY 2025. The following St. Johns County organizations – almost all ACH grantees – were recommended funding in the following amounts:

FY2025 Florida DOS Funding Recommendations

	Total
Organization	Request
Flagler College	\$25,000
First Coast Opera, Inc.	\$40,000
St. Johns County Cultural Council, Inc.	\$126,906
First Coast Cultural Center	\$87,302
Limelight Theatre, Inc.	\$64,380
Romanza-St. Augustine, Inc.	\$55,353
St Augustine Music Festival, Inc	\$22,198
Lightner Museum of Hobbies	\$149,370
St. Augustine Lighthouse and Maritime	\$150,000
Museum, Inc.	\$150,000
Lighthouse Archaeological Maritime	\$60,000
Program, Inc.	700,000
The National Society of The Colonial	\$74,701
Dames of America in The State of Florida	774,701
St. Augustine Ballet, Inc	\$25,000
The St. Augustine Art Association	\$47,300
Friends of Lincolnville Inc	\$25,000
Latin Community Services, Inc.	\$25,000
Gamble Rogers Folk Festival	\$25,000
SEA Community Center	\$25,000
Anniversary to Commemorate the Civil	\$25,000
Rights Demonstrations, Inc.	\$25,000
First Coast Cultural Center	\$500,000
St Johns County BOCC	\$500,000

\$2,052,510

These applicants, and others, have applied for St. Johns County TDC grant funding in a total amount of \$1,388,976. Staff initially recommended a grant pool of \$725,000.

We respectfully request that the TDC recommend an increase in ACH grant funding for FY2025 to \$1,388,976, in order to fully fund this year's requests.

While this will not eliminate the budget deficits resulting from the Governor's veto, it will allow our ACH organizations to continue to present the high quality programming and events that bring visitor to St. Johns County each year, providing hundreds of jobs and creating significant economic impact throughout the area.

Category 3 - Leisure and Recreation Budget

	EXPENSE BUDGET LINE	FY25		FY25
	EXTENSE BODGET ENVE	PROJECTED	R	EQUESTED
REVENUE		\$ 2,894,486		
SALARIES	51200		\$	78,093
OVER TIME	51400		\$	400
FICA	52100		\$	6,007
RETIREMENT	52200		\$	14,145
LIFE/HEALTH INSUR	52300		\$	15,914
WORKERS COMP	52400		\$	1,319
CONTRACTUAL SERVICES	53120		\$	17,583
INDIRECT ADMIN COST	53401		\$	19,646
SPORTS MARKETING	53705		\$	300,000
COMMUNICATIONS	54100		\$	600
INSURANCE	54500		\$	278
VEHICLE MAINTENANCE	54602		\$	750
OTHER MAINTENANCE	54603		\$	50,000
ATHLETIC FIELD MAINT	54526		\$	250,000
WATERWAY ACCESS MAINT	54628		\$	250,000
ADVERTISING	54900		\$	31,800
OPERATING SUPPLIES	55200		\$	5,000
GAS, OIL AND LUBRICANTS	55201		\$	2,400
TRAINING	55401		\$	15,000
IMPROVEMENT O/T BUILDINGS	56301		\$	2,295,000
EQUIPMENT	56400		\$	106,592
AID TO PRIVATE ORGS	58200		\$	33,000
TOTAL		\$ 2,894,486	\$	3,493,527
5% of EXPENSE IN "RESERVE"			\$	148,035
CONTENGENCY			\$	1,750,000
REMAINING FUNDS			\$	27,000

Category 4 - Admin and Special Uses Budget

cutcy	ory 4 - Admin and Special Uses Budge	1			
	EXPENSE BUDGET LINE	FY25 PROJECTED	FY25 REQUESTED	ADDITIONAL REQUESTS	FY25 REQUESTED
REVENUE		\$ 3,860,648			
SALARIES	51200		\$ 395,350		\$ 395,350
TEMP STAFFING	51302		\$ 65,000		\$ 65,000
OVERTIME EMPLOYEE	51400		\$ 400		\$ 400
FICA	52100		\$ 30,061		\$ 30,061
RETIREMENT	52200		\$ 95,027		\$ 95,027
LIFE/HEALTH INSUR	52300		\$ 65,254		\$ 65,254
WORKERS COMP	52400		\$ 311		\$ 311
PROFESSIONAL FEES/RESEARCH	53100		\$ 442,000		\$ 442,000
CONTRAC SVCS	53120		\$ 533,559	\$ 50,000	\$ 583,559
INDIRECT ADMIN COST	53401		\$ 26,194		\$ 26,194
HOLIDAY LIGHTING	53708		\$ 100,000	\$ 70,000	\$ 170,000
VISITOR INFORMATION CENTERS	53727		\$ 300,000	\$ 100,000	\$ 400,000
COMMUNICATIONS	54100		\$ 16,816		\$ 16,816
POSTAGE	54110		\$ 100		\$ 100
UTILITIES	54300		\$ 1,000		\$ 1,000
EQUIPMENT LEASE	54401		\$ 1,440		\$ 1,440
BUILDING LEASE	54401		\$ 28,826		\$ 28,826
INSURANCE	54500		\$ 11,444		\$ 11,444
VEHICLE MAINTENANCE	54602		\$ 500		\$ 500
SPECIAL EVENTS (FIREWORKS)	54801		\$ 60,000	\$ 35,000	\$ 95,000
ADVERTISING	54900		\$ 110,500		\$ 110,500
SOFTWARE	55102		\$ 3,805		\$ 3,805
OPERATING SUPPLIES	55200		\$ 3,950		\$ 3,950
GAS, OIL AND LUBRICANTS	55201		\$ 275		\$ 275
TRAINING	55401		\$ 1,000		\$ 1,000
DUES/MEMBERSHIP	55405		\$ 800		\$ 800
AIDE TO PRIVIATE ORG	58200		\$ 1,691,061		\$ 1,691,061
TRANSFER TO FUNDS (AMP DEBT)	59100		\$ 454,929		\$ 454,929
TOTAL		\$ 3,860,648	\$ 4,439,602	\$ 255,000	\$ 4,694,602
5% of Expense in "Reserve"			\$ 194,501		\$ 194,501
Remaining Funds			\$ 366,038		\$ 111,038

Category 5 - Beach Assets Budget

	EXPENSE BUDGET LINE	PR	FY25 OJECTED	R	FY25 EQUESTED	+/- FY24
Revenue		\$	6,756,134			
Consulting Services	53150			\$	30,000	
Indirect Admin Costs	53401			\$	45,840	
Maint- Physical Environment (Walk-overs)	54620			\$	136,500	\$ (25,500)
Improvements O/T Buildings	56301			\$	950,000	\$ 50,000
Equipment	56400			\$	66,000	
Transfer to Funds (Beach Sand Projects)	59100			\$	3,488,157	\$(158,289)
Total		\$	6,756,134	\$	4,686,497	
5% of Expense in "Reserve"				\$	339,846	
Remaining Funds				\$	6,469,025	

Agenda Item 9 – Nights of Lights Discussion and Update

Net TDT Revenue to the Tourism Department by Fiscal Year

	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24
November	\$ 639,941	\$ 755,703	\$ 734,460	\$ 828,129	\$ 734,256	\$ 1,411,921	\$ 1,419,713	\$ 1,554,762
December	\$ 717,944	\$ 825,934	\$ 888,565	\$ 964,804	\$ 900,241	\$ 1,848,637	\$ 1,878,754	\$ 2,089,638
January	\$ 680,039	\$ 765,515	\$ 827,594	\$ 904,473	\$ 754,128	\$ 1,339,161	\$ 1,707,915	\$ 1,731,678
Total	\$ 2,037,924	\$ 2,347,152	\$ 2,450,618	\$ 2,697,406	\$ 2,388,625	\$ 4,599,718	\$ 5,006,382	\$ 5,376,078
Per Penny	\$ 509,481	\$ 586,788	\$ 612,655	\$ 674,352	\$ 597,156	\$ 919,944	\$ 1,001,276	\$ 1,075,216
Per Penny								
Growth	4.9%	15.2%	4.4%	10.1%	-11.4%	36.4%	8.8%	7.4%

Green = 5% TDT Levied

St. Augustine Parking Garage Numbers

	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24
November	36,025	32,932	35,829	40,857	36,097	40,003	39,999	40,984
December	53,920	53,757	53,606	58,022	59,656	66,689	68,904	68,392
January	32,337	26,684	34,604	40,799	34,938	36,108	46,017	44,661
Total	122,282	113,373	124,039	139,678	130,691	142,800	154,920	154,037
Growth	14%	-7%	9%	13%	-6%	2%	8%	-1%

^{*}Off-site shuttle were started in FY18 for Nights of Lights

^{*}FY22 per penny growth is compared to FY20 per penny growth

^{*}FY22 growth is compared to FY20 growth

Agenda Item Monthly Reports (Information Only)

FY2024 MONTHLY L	ОТІ	OT DASHBOARI	D
Occupancy Month		Net to TDC	+/- PY
May	\$	2,005,957	5.6%
FYTD	\$	15,892,115	2.2%
% OF BUDGET			66.7%
% OF FY			66.2%

BUDGETED \$ \$ 24,011,790

June Collection Acco	ounts
Description	Count
RV/MH Park or	29
Campground	29
Hotel or Motel	88
Condo / COOP	2366
Apartment / House /	2252
Mobile Home	2252
Bed & Breakfast	32
Other	5
Total	4772

ST. JOHNS COUNTY TOURIST DEVELOPMENT TAX FISCAL YEAR 2024

Budgeted \$

% of FY

% of Budget

24,011,790

66.7%

66.2%

OCCUPANCY/REPORTING MONTH		ОСТ	% PY	NOV	% PY	DEC	% PY	JAN	% PY	FEB	% PY	MAR	% PY	
GROSS RECEIPTS	Ş	\$32,488,036.16	4.3%	\$32,635,663.74	7.9% \$	44,077,420.28	10.8% \$	36,826,503.76	0.6% \$	42,186,914.73	2.5% \$	60,573,492.09	3.9%	
EXEMPT RECEIPTS		-\$1,711,195.56	25.5%	-\$944,153.94	-22.3% \$	(1,411,329.88)	2.5% \$	(1,452,798.16)	-13.7% \$	(1,321,518.73)	-2.0% \$	(1,163,145.69)	-15.3%	
TAXABLE RECEIPTS	\$	30,776,840.60	3.4% \$	31,691,509.80	9.2% \$	42,666,090.40	11.1% \$	35,373,705.60	1.2% \$	40,865,396.00	2.6% \$	59,410,346.40	4.4%	
TOTAL TAX COLLECTED	\$	1,538,842.03	3.4% \$	1,584,575.49	9.2% \$	2,133,304.52	11.1% \$	1,768,685.28	1.2% \$	2,043,269.80	2.6% \$	2,970,517.32	4.4%	
ADJUSTMENTS					•									
TOTAL TAX DUE	\$	1,538,842.03	3.4% \$	1,584,575.49	9.2% \$	2,133,304.52	11.1% \$	1,768,685.28	1.2% \$	2,043,269.80	2.6% \$	2,970,517.32	4.4%	
LESS COLLECTION ALLOWANCE		-\$11,256.36		-\$11,199.26	\$	(14,499.07)	\$	(12,862.90)	\$	(15,206.61)	\$	(21,269.03)		
PLUS PENALTY		\$5,781.01		\$12,597.73	\$	13,103.77	\$	10,835.79	\$	6,913.68	\$	13,068.14		
PLUS INTEREST		\$125.28		\$517.65	\$	374.57	\$	359.99	\$	379.50	\$	295.53		
TOTAL AMOUNT REMITTED	\$	1,533,491.96	2.0% \$	1,586,491.61	9.5% \$	2,132,283.79	11.2% \$	1,767,018.16	1.4% \$	2,035,356.37	2.4% \$	2,962,611.96	4.5%	
LESS TAX COLLECTOR & CLERK	\$	(30,669.84)	2.0% \$	(31,729.83)	9.5% \$	(42,645.68)	11.2% \$	(35,340.36)	1.4% \$	(40,707.13)	2.4% \$	(59,252.24)	4.5%	
NET TO TDC	\$	1,502,822.12	2.0% \$	1,554,761.78	9.5% \$	2,089,638.11	11.2% \$	1,731,677.80	1.4% \$	1,994,649.24	2.4% \$	2,903,359.72	4.5%	
	•		•		•				•		•		•	
		APR	% PY	MAY	% PY	JUNE	% PY	JULY	% PY	AUG	% PY	SEP	% PY	YTD
GROSS RECEIPTS	Ş	APR \$44,603,364.86	% PY -12.8%	\$42,047,834.64	% PY 4.0%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		YTD \$ 335,439,230.26
GROSS RECEIPTS EXEMPT RECEIPTS						JUNE	% PY	JULY	% PY	AUG	% PY	SEP		
		\$44,603,364.86	-12.8% 21.1%	\$42,047,834.64	4.0%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26
EXEMPT RECEIPTS		\$44,603,364.86 -\$1,401,599.66	-12.8% 21.1%	\$42,047,834.64 -\$1,004,799.44 41,043,035.20	4.0% -32.2%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26 \$ (10,410,541.06
EXEMPT RECEIPTS TAXABLE RECEIPTS		\$44,603,364.86 -\$1,401,599.66 43,201,765.20	-12.8% 21.1% -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20	4.0% -32.2% 5.4%	JUNE	% PY	JOLY	% PY	AUG	% РҮ	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED		\$44,603,364.86 -\$1,401,599.66 43,201,765.20	-12.8% 21.1% -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76	4.0% -32.2% 5.4%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED ADJUSTMENTS		\$44,603,364.86 -\$1,401,599.66 43,201,765.20 2,160,088.26	-12.8% 21.1% -13.6% \$ -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76	4.0% -32.2% 5.4% 5.4%	JUNE	% PY	JULY	% РУ	AUG	% РҮ	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4 \$0.0
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED ADJUSTMENTS TOTAL TAX DUE		\$44,603,364.86 -\$1,401,599.66 43,201,765.20 2,160,088.26 0 2,160,088.26	-12.8% 21.1% -13.6% \$ -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76	4.0% -32.2% 5.4% 5.4%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4 \$0.0 \$16,251,434.4
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED ADJUSTMENTS TOTAL TAX DUE LESS COLLECTION ALLOWANCE		\$44,603,364.86 -\$1,401,599.66 43,201,765.20 2,160,088.26 0 2,160,088.26 -\$15,734.65	-12.8% 21.1% -13.6% \$ -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76 2,052,151.76 -\$15,593.70	4.0% -32.2% 5.4% 5.4%	JUNE	% PY	JULY	% PY	AUG	% РУ	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4 \$0.0 \$16,251,434.4 \$ (117,621.58
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED ADJUSTMENTS TOTAL TAX DUE LESS COLLECTION ALLOWANCE PLUS PENALTY		\$44,603,364.86 -\$1,401,599.66 43,201,765.20 2,160,088.26 0 2,160,088.26 -\$15,734.65 \$7,667.76	-12.8% 21.1% -13.6% \$ -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76 -\$15,593.70 \$10,079.70	4.0% -32.2% 5.4% 5.4%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4 \$0.0 \$16,251,434.4 \$ (117,621.58 \$80,047.5
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED ADJUSTMENTS TOTAL TAX DUE LESS COLLECTION ALLOWANCE PLUS PENALTY PLUS INTEREST		\$44,603,364.86 -\$1,401,599.66 43,201,765.20 2,160,088.26 -\$15,734.65 \$7,667.76 \$274.62	-12.8% 21.1% -13.6% \$ -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76 2,052,151.76 -\$15,593.70 \$10,079.70 \$256.76 2,046,894.52	4.0% -32.2% 5.4% 5.4% 5.4%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4 \$ (117,621.58 \$80,047.5 \$2,583.9
EXEMPT RECEIPTS TAXABLE RECEIPTS TOTAL TAX COLLECTED ADJUSTMENTS TOTAL TAX DUE LESS COLLECTION ALLOWANCE PLUS PENALTY PLUS INTEREST TOTAL AMOUNT REMITTED		\$44,603,364.86 -\$1,401,599.66 43,201,765.20 2,160,088.26 -\$15,734.65 \$7,667.76 \$274.62 2,152,295.99	-12.8% 21.1% -13.6% \$ -13.6% \$	\$42,047,834.64 -\$1,004,799.44 41,043,035.20 2,052,151.76 -\$15,593.70 \$10,079.70 \$256.76 2,046,894.52 (40,937.89)	4.0% -32.2% 5.4% 5.4% 5.4%	JUNE	% PY	JULY	% PY	AUG	% PY	SEP		\$ 335,439,230.26 \$ (10,410,541.06 \$325,028,689.2 \$16,251,434.4 \$ 0.0 \$16,251,434.4 \$ (117,621.58 \$80,047.5 \$2,583.9 \$16,216,444.3

FY 2024 TOURIST DEVELOPMENT TAX REMITTED BY ACCOMMODATIONS TYPE

September

August September

OCC. MNTH	H/M	%	PV+-	Condo	%	PV+-	Apts	%	PV+-
October	\$965,713.21	63.0%	-0.1%	\$174,758.10	11.4%	3.3%	\$290,978.14	19.0%	6.4%
November	\$996,715.32	62.8%	7.2%	\$140,001.45	8.8%	-4.9%	\$324,584.74	20.5%	18.2%
December	\$1,342,883.84	63.0%	6.7%	\$216,882.95	10.2%	9.8%	\$417,240.38	19.6%	29.4%
2024 Janaury	\$971,674.24	55.0%	-0.4%	\$282,359.02	16.0%	4.9%	\$360,583.11	20.4%	10.2%
February	\$1,152,962.35	56.6%	-0.6%	\$338,312.47	16.6%	-1.2%	\$390,867.16	19.2%	17.3%
March	\$1,679,403.86	56.7%	-2.6%	\$499,274.57	16.9%	28.4%	\$626,604.29	21.2%	19.0%
April	\$1,278,084.51	59.4%	-7.2%	\$317,376.14	14.7%	-26.9%	\$428,365.25	19.9%	-13.1%
May	\$1,184,491.16	57.9%	4.6%	\$287,980.10	14.1%	-5.3%	\$464,876.43	22.7%	23.0%
June									
July									
August									

OCC. MNTH	Camp	%	PV+-	B&B	%	PV+-	TOTAL
October	\$45,875.33	3.0%	-8.3%	\$56,167.18	3.7%	29.0%	\$ 1,533,491.96
November	\$58,556.22	3.7%	20.2%	\$66,633.88	4.2%	37.4%	\$ 1,586,491.61
December	\$51,422.75	2.4%	-2.7%	\$103,853.87	4.9%	20.6%	\$ 2,132,283.79
2024 Janaury	\$81,619.84	4.6%	-16.0%	\$70,781.95	4.0%	-4.3%	\$ 1,767,018.16
February	\$82,319.67	4.0%	-1.9%	\$70,894.72	3.5%	3.4%	\$ 2,035,356.37
March	\$72,277.50	2.4%	-0.5%	\$85,051.74	2.9%	-31.4%	\$ 2,962,611.96
April	\$59,282.56	2.8%	-40.9%	\$69,187.53	3.2%	-18.4%	\$ 2,152,295.99
May	\$50,382.28	2.5%	-18.8%	\$59,164.55	2.9%	-4.5%	\$ 2,046,894.52
June							
July							

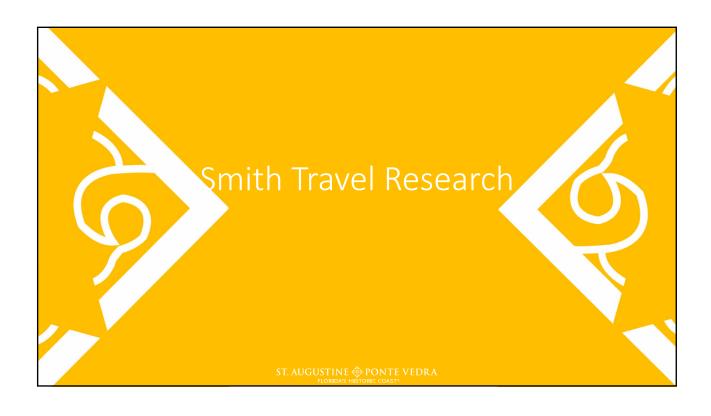
FY 2024 TOURIST DEVELOPMENT TAX REMITTED BY ZIP CODE

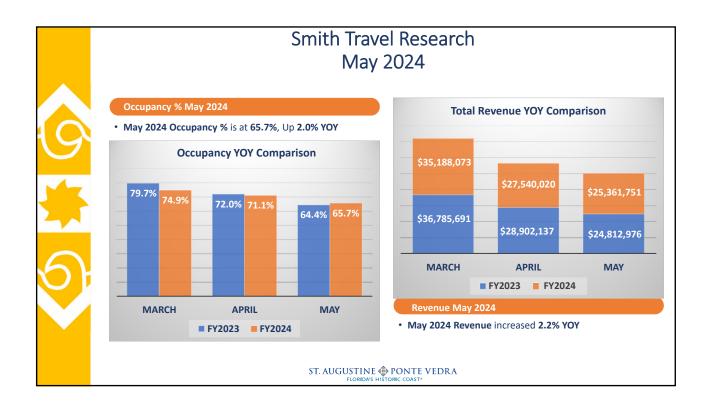
ST. JOHNS COUNTY TOURIST DEVELOPMENT COUNCIL

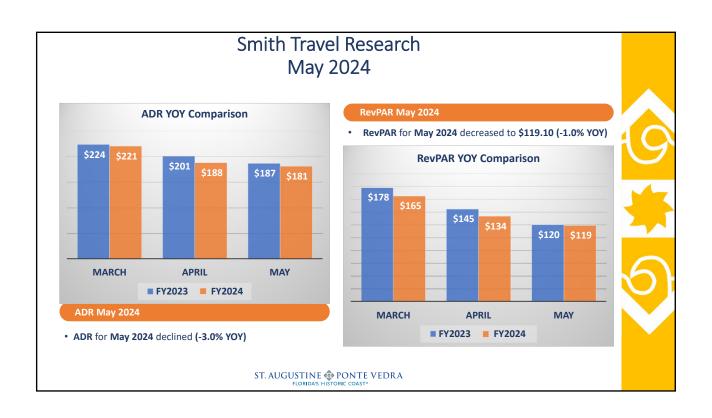
	Ana	stasia Island		Ponte	Vedra Beach		St. Augusti	ne/Villano/N. B	ch	Sh	ores/South/207	
	32080	% TTL	+/- PY	32082	% TTL	+/- PY	32084	% TTL	+/- PY	32086	% TTL	+/- PY
Fiscal Year 20	024											
ОСТ	\$458,785.26	29.9%	10.4%	\$346,735.47	22.6%	-3.1%	\$598,594.10	39.0%	2.6%	\$21,514.87	1.4%	13.5%
NOV	\$423,126.90	26.7%	1.4%	\$314,505.09	19.8%	15.5%	\$719,780.00	45.4%	16.3%	\$29,354.81	1.9%	20.5%
DEC	\$628,926.94	29.5%	16.3%	\$272,734.53	12.8%	-9.8%	\$1,071,943.43	50.3%	18.6%	\$23,732.91	1.1%	-24.2%
JAN	\$573,896.91	32.5%	-2.2%	\$300,487.45	17.0%	5.1%	\$738,881.66	41.8%	4.3%	\$40,059.75	2.3%	1.2%
FEB	\$701,438.41	34.5%	-1.5%	\$377,805.70	18.6%	2.6%	\$785,933.94	38.6%	7.4%	\$41,194.76	2.0%	2.6%
MAR	\$1,057,288.74	35.7%	8.9%	\$643,142.66	21.7%	7.3%	\$1,065,916.32	36.0%	-0.2%	\$27,850.75	0.9%	12.8%
APR	\$750,688.08	34.9%	-21.4%	\$466,336.04	21.7%	-10.1%	\$785,190.44	36.5%	-5.6%	\$18,803.06	0.9%	-67.4%
MAY	\$703,253.57	34.4%	-0.7%	\$467,851.99	22.9%	21.0%	\$735,947.33	36.0%	4.6%	\$18,310.61	0.9%	-31.6%
JUN												
JUL												
AUG												
SEP												
FY YTD	\$ 5,297,405			\$ 3,189,599			\$ 6,502,187			\$ 220,822		

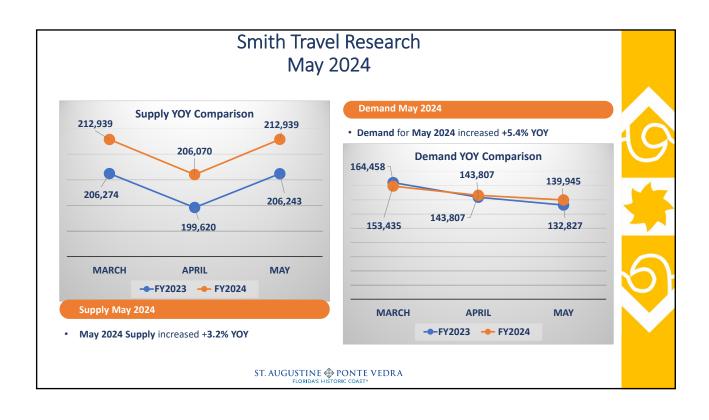
	WG	/ + west of 195			195&SR16 +	- Palencia			Other		
	32092	% TTL	+/- PY	32095	% TTL	+/- PY	92+95	OTHER	% TTL	+/- PY	TOTAL
ОСТ	\$90,336.88	5.9%	-15.1%	\$11,063.05	0.7%	-24.2%	6.6%	\$6,462.33	0.4%	12.1%	\$ 1,533,491.96
NOV	\$81,116.49	5.1%	-13.0%	\$13,675.00	0.9%	-6.8%	6.0%	\$4,933.31	0.3%	-38.4%	\$ 1,586,491.60
DEC	\$107,424.60	5.0%	1.7%	\$17,548.50	0.8%	-7.0%	5.9%	\$9,972.88	0.5%	-29.6%	\$ 2,132,283.79
JAN	\$86,479.78	4.9%	-13.2%	\$14,326.45	0.8%	-12.3%	5.7%	\$12,886.16	0.7%	121.0%	\$ 1,767,018.16
FEB	\$104,764.89	5.1%	-7.0%	\$16,668.54	0.8%	7.6%	6.0%	\$7,550.13	0.4%	-1.6%	\$ 2,035,356.37
MAR	\$139,048.70	4.7%	0.8%	\$19,411.47	0.7%	-25.7%	5.3%	\$9,953.32	0.3%	7.4%	\$ 2,962,611.96
APR	\$107,804.93	5.0%	8.8%	\$15,496.40	0.7%	-14.4%	5.7%	\$7,977.04	0.4%	-13.7%	\$ 2,152,295.99
MAY	\$97,939.81	4.8%	8.1%	\$15,198.44	0.7%	7.8%	5.5%	\$8,392.77	0.4%	3.9%	\$ 2,046,894.52
JUN											
JUL											
AUG											
SEP											
FY YTD \$	814,916			\$ 123,388				\$ 68,128			\$ 16,216,444



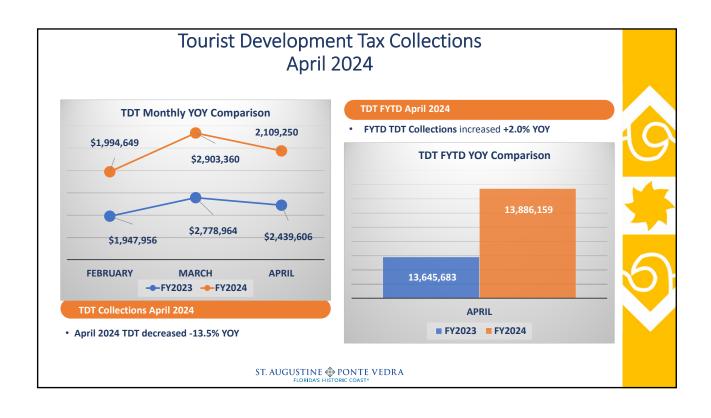


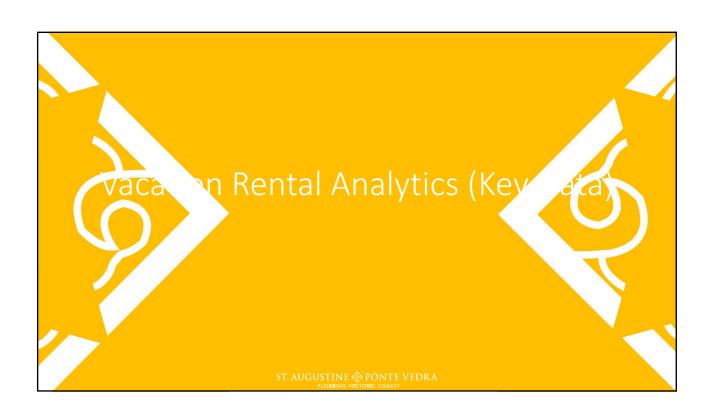


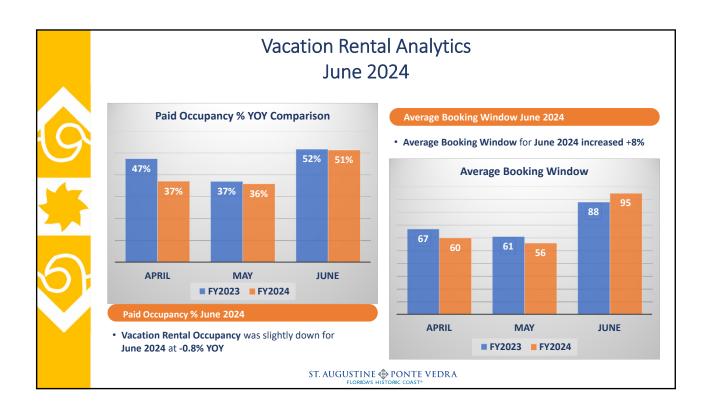


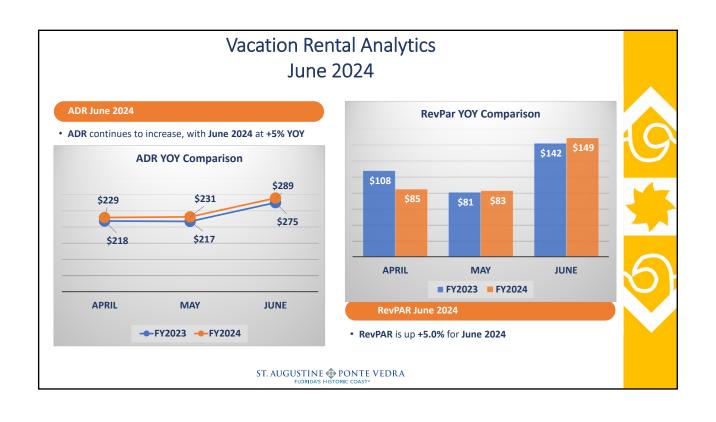


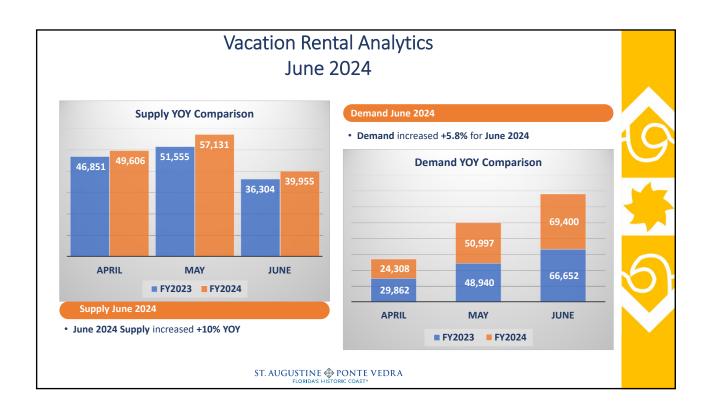
Current Month - May 2024 vs May 2023										
	Occ %	Occ % ADR Percent Change from May 2023								
	2024	2024	Осс	ADR	RevPAR	Room Rev				
Hillsborough County, FL	70.0	161.69	-0.0	-0.9	-0.9	-0.2				
Nassau County, FL	68.3	300.16	7.9	1.6	9.6	3.4				
Pinellas County, FL	71.6	190.36	2.9	0.7	3.7	3.9				
St Johns County, FL	65.7	181.23	2.0	-3.0	-1.0	2.2				
Charleston, SC	76.2	192.88	2.3	0.5	2.8	3.1				
Jacksonville, FL	70.0	146.82	3.2	-1.9	1.2	2.4				
Myrtle Beach, SC	61.5	146.60	15.6	9.0	26.1	25.7				
Orlando, FL	68.9	189.92	-0.1	1.7	1.6	2.8				
Sarasota, FL	66.8	175.80	1.5	-0.8	0.7	-0.5				
Savannah, GA	74.3	158.57	6.2	1.0	7.3	8.7				
Fort Walton Beach, FL	68.4	202.54	0.3	-2.0	-1.7	2.5				
Daytona Beach, FL	64.6	162.66	8.5	0.1	8.5	10.3				
Zip Code 32084+	66.5	162.77	-1.5	-3.8	-5.2	1.7				
Zip Code 32080+	65.5	176.51	0.8	-4.5	-3.7	-3.1				

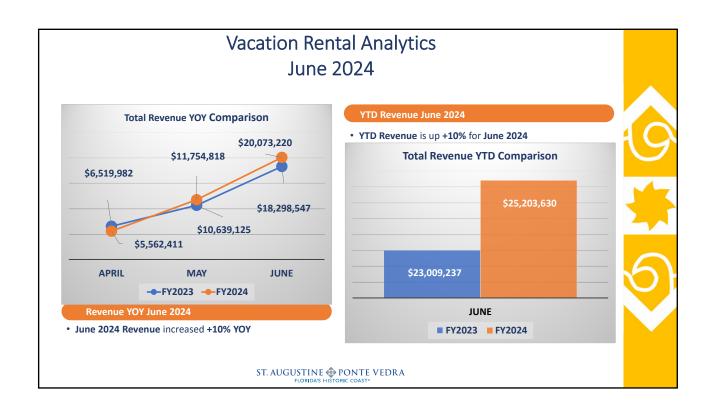




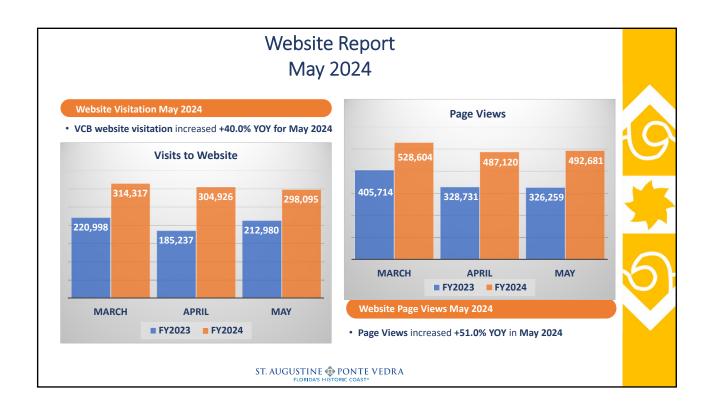


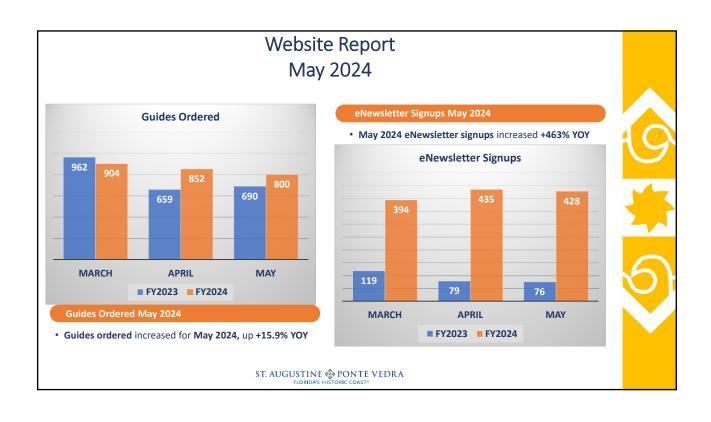


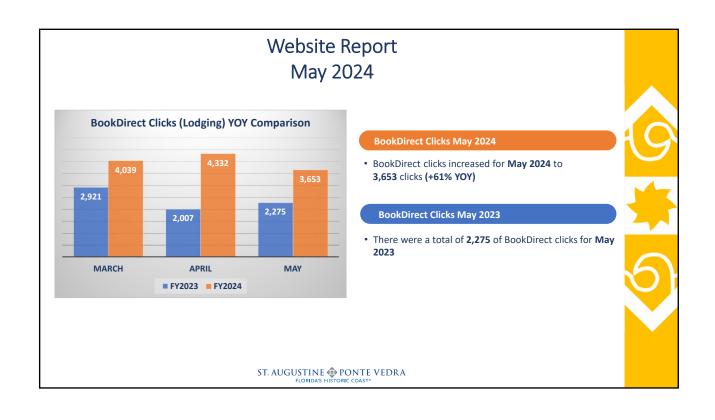


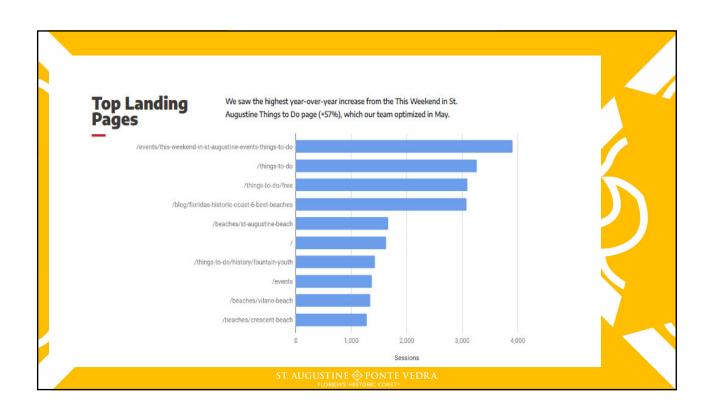


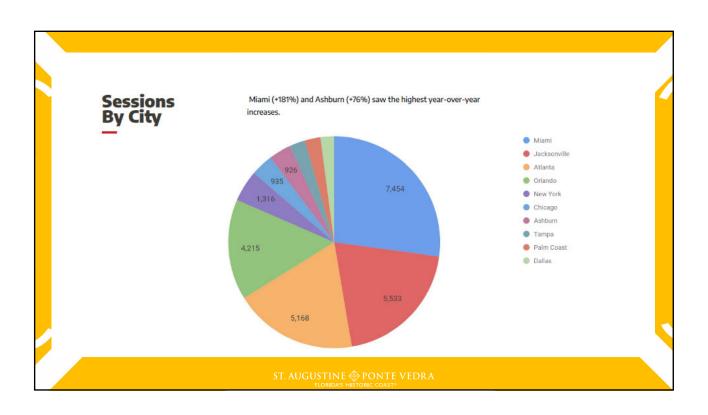












Hispanic Microsite Performance

1,349

VISITS TO WEBSITE +400% YOY

00:01:55 AVERAGE ENGAGEMENT TIME ENGAGED SESSIONS PER SESSION +156% YOY

TOTAL USERS

+351% YOY

1,029 +551% YOY

3,176

PAGE VIEWS

+426% YOY

VISIT FROM ORGANIC +7.3K% YOY

76.28% ENGAGEMENT RATE +30% YOY

Consumer eNewsletter - May 2024

Email Performance

Opt-in Subscribers

41% 29,373 MESSAGES SENT CTOR

782 03:52 SESSIONS AVG. SESSION DURATION

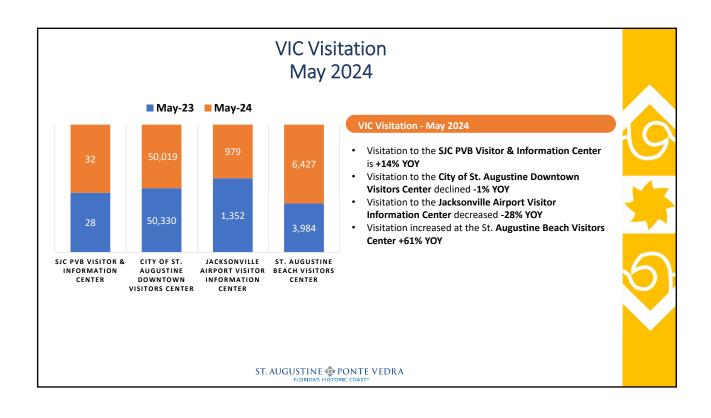
Other Source Subscribers

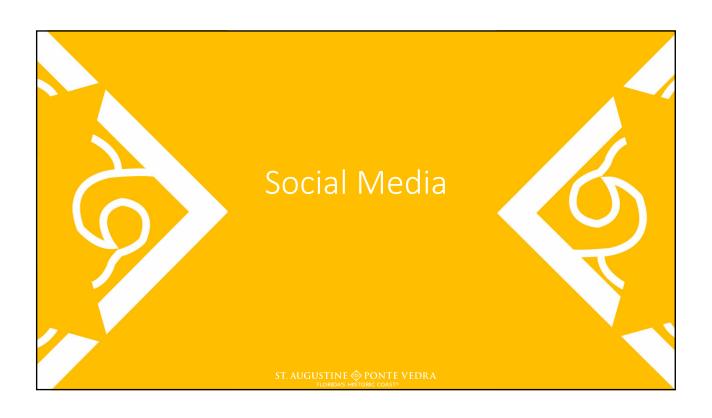
163,578 278% MESSAGES SENT

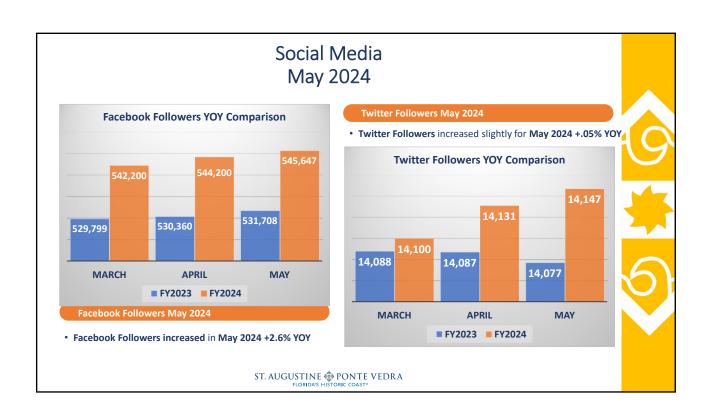
451 03:13 AVG. SESSION SESSIONS DURATION

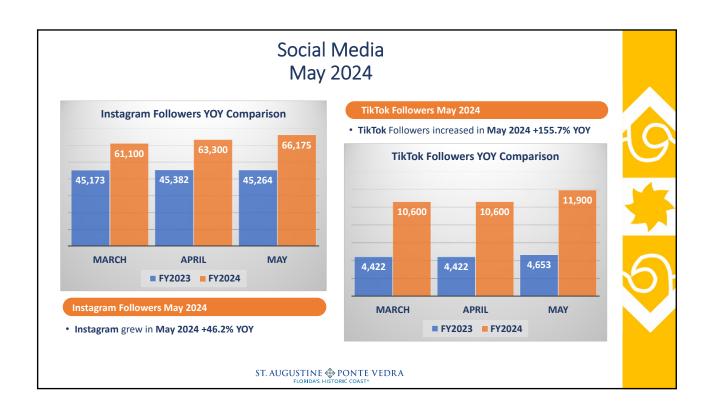
ST. AUGUSTINE 💠 PONTE VEDRA

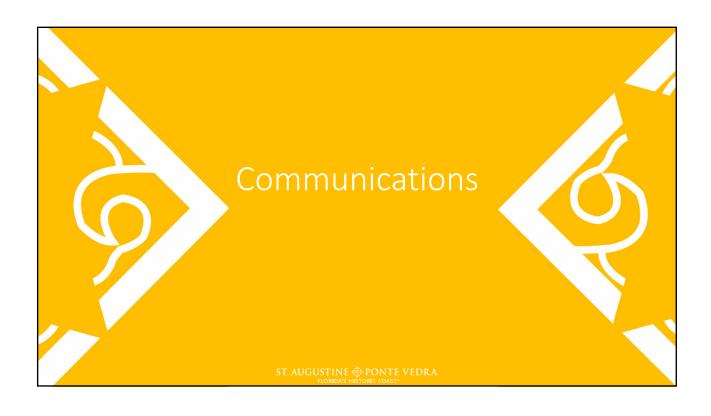


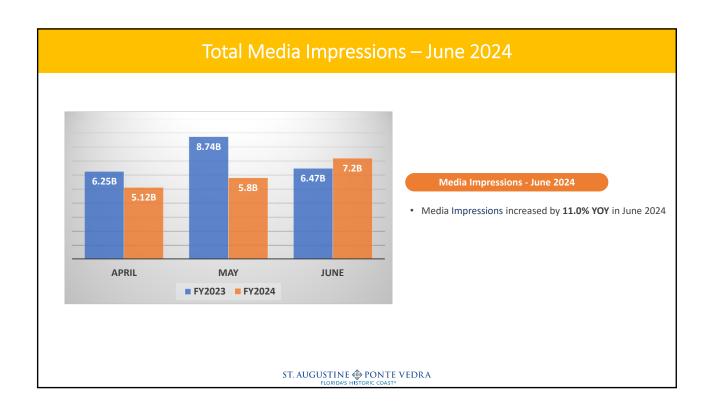




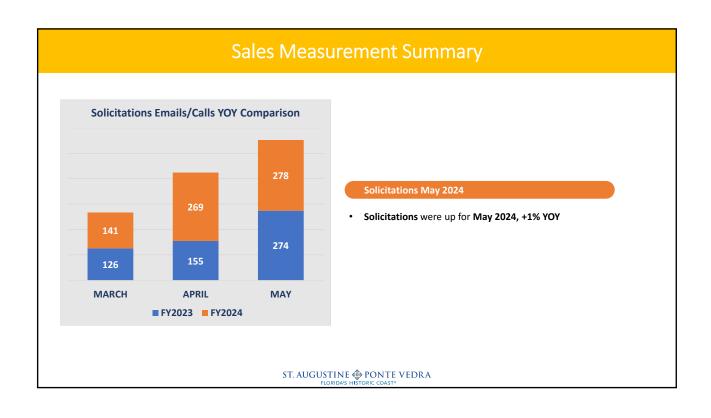


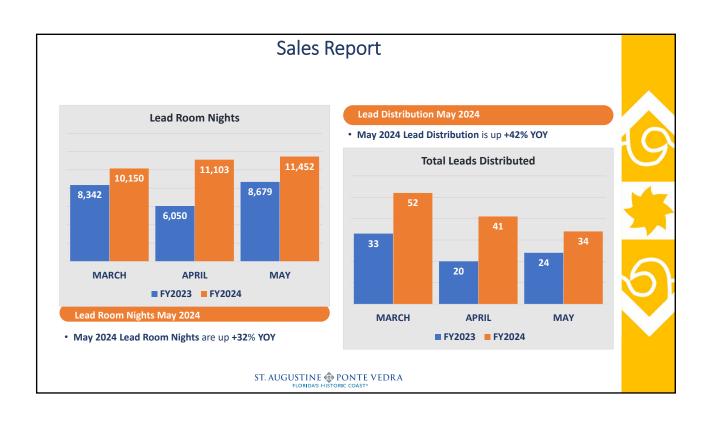




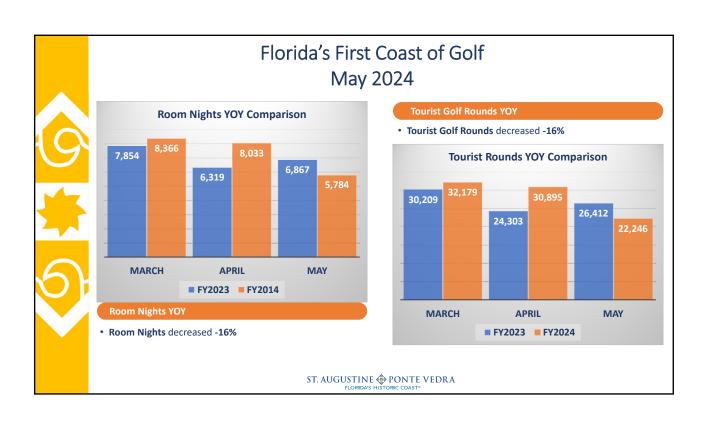


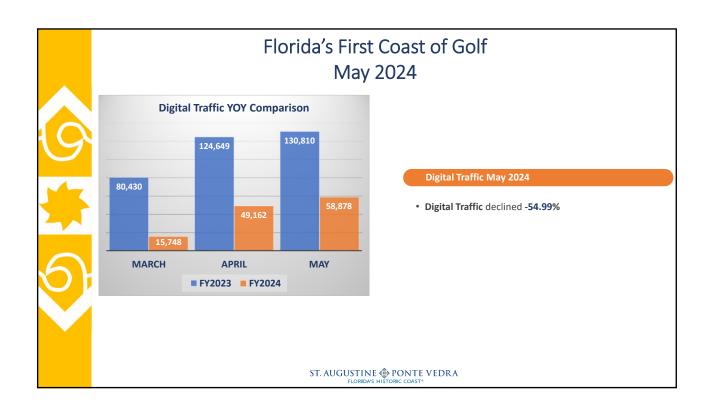
















Creative: B2C

Digita

- In May 2024, Google Paid Search delivered 169,693 impressions from 5/1-5/31/2024
- In May TripAdvisor's annual buy delivered 1,007,867 impressions from 5/1-5/31/2024
- Facebook/Instagram continued with multiple campaigns launching and delivered 2,830,866 impressions from 5/1-5/31/2024
- In May 2024 YouTube delivered 3,513,517 impressions from 5/1-5/31/2024





















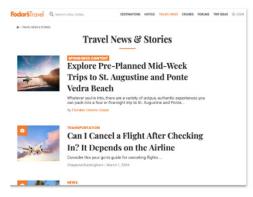




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Mativo Skins

Nativo Skins native units campaign delivered 2,261,365 impressions

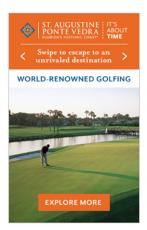


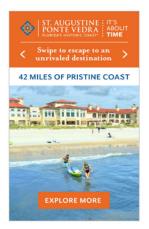


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Rich Media Campaign

Rich Media campaign launched on May 24, 2024 and delivered 719,553 impressions







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Off-the-Beaten Path Vertical Campaign

Off-the-Beaten Path Campaign launched on 4/28/2024

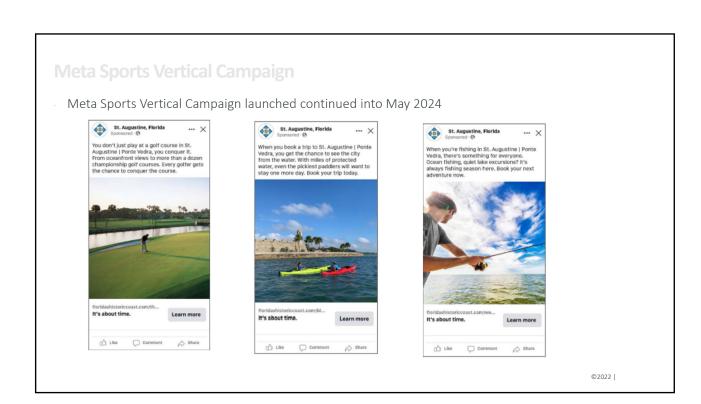








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Print Creative: B2C

2024 VISIT FLORIDA® Official Vacation Guide

- . All right-hand reads, opposite editorial
- Estimated circulation 300,000



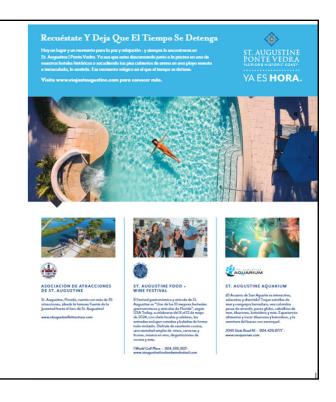
Dreamscapes Magazine

- . VISIT FLORIDA edition
- . Estimated circulation 58,100



Hola Latinos

- . Summer Edition
- Estimated circulation 336,000



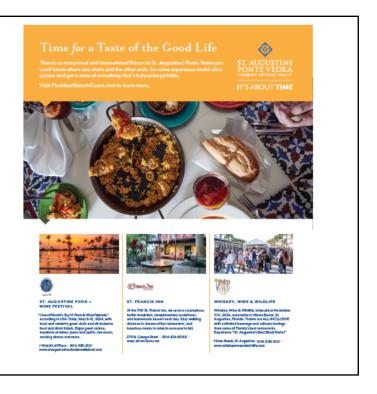
Orlando Magazine

- . Summer Edition
- Estimated circulation 336,000



The Local Palate Magazine

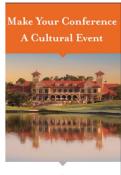
- . Kick-off to Summer Edition
- Estimated circulation 130,000



Digital Creative: B2B

Digita

Programmatic B2B on Azerion delivered 5,300,835 impressions from 5/1-5/31/2024







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Print Creative: B2B

FSAE

- All right-hand reads, opposite editorial in the Beach Meetings edition
- . Estimated circulation -1,200



Right place. Right time.

I mare in ever been a more person time or paice to book your near evers. I magine breathtaking broaches, world-class saskine, and all the historical sights and culture that await your attendaes. It doesn't matter whether it spring, summer, fall or winter. St. Augustine | Ponte Vedra is guaranteed to be an amazing time — any time of year.

For Conference Sales, visit MyFlortdaMeetings.com or call Jennifer Jenkins at 904.209.4432.



Connect Magazine

- All right-hand reads, opposite editorial in the Spring CVB Issue
- . Estimated circulation 48,000



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St. Augustine | Ponte Vedra is guaranteed to give your attendees an
unforgetable time. With world-class custine, 42 miles of gorgeous
coastline and activities ranging from boating to golf to yoga —
there's something here for everyone.

For Conference Sales visit MyFloridaMeetings.com, or call Jennifer Jenkins at 904.209.4432.





CEO's Comments

- May 2024 <u>Traditional</u> Lodging Stats: Occupancy 65.7% (+2.0%), ADR \$181.23 (-3.0%), RevPAR \$119.10 (-1.0%), Demand +5.4%, Supply is +3.2%.
- June 2024 <u>Vacation Rental</u> Stats: Occupancy +51% (-0.8%), ADR \$289 (+5.0%), RevPAL \$149 (+5.0%), Gross Rev +10.0%
- May 2024 Website: Continued positive YOY trends with site up +40.0% YOY and significant increase in site visitation from Miami (+181%).
- June 2024 Publicity: +11% YOY.
- May 2024 Sales team lead room nights are up +32% YOY. Total leads distributed were up +42% YOY.
- In addition to the current "It's About Time" advertising campaign, we have continued our strategic development plan (digital and video) with
 PMA to launch and promote leisure and select B2B verticals (sports tourism, agri-tourism, weddings, off-the-beaten-path, cultural travel).
 Weddings digital and video have launched in addition to sports tourism and agri-tourism. Cultural travel and off-the-beaten path campaigns
 launched in May together with a new Ponte Vedra/luxury campaign.
- Our new attractions focused paid social campaign targeting 500,000 households within a three-hour drive market, outside of SJC is performing
 well. The goal is to offset current market softness and generate awareness and bookings for our attractions/lodging for short getaways. The
 results to date are a reach of 3.7 Million; 9.26 Million impressions; .14 CPR; and 4.90% CTR. A parallel digital/paid social lodging campaign was
 launched week of April 8, 2024 with 1.4 Million reach; 3.92 Million impressions; .20 CPR and 4.81% CTR.
- Worked with the SJC team, representatives from Hastings, and a local video team to create the "Voices of Hastings" agritourism video that showcases Hastings' past, present and future opportunities for preservation and revitalization. This video was shared at the May 21, 2024 SJC Board of County Commissioners meeting honoring National Historic Preservation Month.







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