**FY 2023-2024**

**F.S. 409.988 Data**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  | | --- | --- | --- | --- | | **Average Caseload of Case Managers – Filled Positions Only- FY 23-24\*** | | | | | |  | Certified Case Manager | CM Trainee | Total | | July 2023 | 8.4 | 5.0 | 8.1 | | August 2023 | 8.4 | 0 | 8.4 | | September 2023 | 7.7 | 4.5 | 7.2 | | October 2023 | 8.2 | 3.0 | 7.6 | | November 2023 | 8.0 | 6.5 | 7.6 | | December 2023 | 7.2 | 5.5 | 6.8 | | January 2024 | 7.0 | 4.0 | 6.1 | | February 2024 | 7.1 | 6.5 | 7 | | March 2024 | 6.6 | 7.0 | 6.7 | | April 2024 | 7.4 | 7.0 | 7.3 | | May 2024 | 6.8 | 6.5 | 6.7 | | June 2024 | TBD | TBD | TBD | | |  |  | | --- | --- | | **Turnover Rate for Case Managers & Case Management Supervisors FY 23-24** | | |  | Percentage of Turnover | | July 2023 | 19.2% | | August 2023 | 20.8% | | September 2023 | 23.1% | | October 2023 | 23.1% | | November 2023 | 20.8% | | December 2023 | 19.2% | | January 2024 | 19.2% | | February 2024 | 19.2% | | March 2024 | 15.3% | | April 2024 | 15.3% | | May 2024 | 11.5% | | June 2024 | TBD | | |  |  | | --- | --- | | **Percentage of Required Home Visits Completed** | | |  | Percentage of Home Visits | | 23-24 Q1 | 99.71% | | 23-24 Q2 | 99.80% | | 23-24 Q3 | 99.87% | | 23-24 Q4 | TBD | |

\***Children per CM**